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HOW TO USE THIS BOOK

Dear Reader,

We know that you are busy. You want to learn fast. This book was designed to make it easy for you. You can use the book these ways:

1. Read it like a storybook

Say it Better in English tells the story of five people who work together.

2. Learn one phrase a day

We suggest you read one page each day from Monday to Saturday.

Puzzle review

After every six pages, see how much you have learned by doing the crossword puzzle.

When you do a puzzle, pay attention to the verb tense. For example, you may have to write 'made' instead of 'make'.

Examples

See each phrase used in more everyday situations.

At the bottom of some pages, you are asked to see another page. This helps you to understand a phrase in the example. You will see some phrases many times. This will help you to remember them.

Take the phrases with you

If you want to carry the phrases with you to practice wherever you go, you can print out a free list of all these phrases and their meanings. You'll find this tool on the Language Success Press website: www.languagesuccesspress.com.

See it, then say it

When you learn a phrase, try to use it the same day.

Enjoy!

- Maríanna Pascal

keep going

continue



MORE EXAMPLES 🗩

A: "Can I stop running?" B: "No, **keep going**. You need the exercise."

A: "Should we stop working at 6 o'clock?" B: "No, let's **keep going** until 8 o'clock."

Mr. Lee

NOT Mr. Alan



MORE EXAMPLES 🗩

A: "I'm Bill Jones." B: "Nice to meet you, **Mr.** Jones." A: "You can call me by my first name." B: "Alright. Hello Bill."

A: "I'd like you to meet Don Clinton." B: "Hello **Mr.** Clinton."





MORE EXAMPLES 🗩

"You left your book in my car. I'll **drop by** your house and give it to you."

"I **dropped by** the camera store to pick up our photos."

For *left*, see page 232 For *pick up*, see page 62

Can I put you on hold?

Please wait.

Ask this during a phone call.



MORE EXAMPLES 🗩

- A: "Can I speak to the manager?"
- B: **"Can I put you on hold** for a minute? I'll see if he's here."
- A: "Hello, ABC Market? Do you have any fresh raspberries?"
- B: "Can I put you on hold while I go and see if we have any left?"

For left, see page 185

⁴ in Wartestellung setzen, jemanden bitten zu warten

in charge of

responsible for; supervisor of



MORE EXAMPLES 🗩

"I'd like to speak to the person **in charge of** customer service."

"He's in charge of training new staff."

NOTE: sometimes in charge of + _ing

running short of time

getting close to a deadline



MORE EXAMPLES 🗩

"I have to work late tonight. I need to finish a project, and I'm **running short of time**."

"I'd like to finish this meeting soon. Let's move on to the next point because we're **running short of time**."

For move on, see page 209

Grab a Pencil! • Puzzle #1



<u>ACROSS</u>

- "This is Stephen Jackson." "Nice to meet you, Mr. ____."
- 4) "Your test is tomorrow. You haven't studied yet! You're running _____ time!"
- 5) "Let's stop driving and have dinner." "No, let's _____. We will be there soon."
- 6) (on the phone) "What time is the meeting?"
 "Can I put you ____? I'll ask my boss."

<u>DOWN</u>

- 2) "I'm a teacher. I'm in ____ 50 students."
- "If you _____ my house tonight, I'll give you the money."

For answers, see page 365

get a move on

go faster



MORE EXAMPLES 🗩

"The movie is going to start soon. Let's **get a move on** or we'll be late."

"We have to **get a move on** if we want to finish by Wednesday."

For by Wednesday, see page 117

8 Dali-Dali, in die Gänge kommen, sich beeilen, sputen, sich ranhalten

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that's K for Korea

Say this to help people understand the spelling of a word.



MORE EXAMPLES 🗩

- A: "What's your email address?"
- B: "It's alan76@hotmail.com. That's A for Africa, L for London, A for Africa, N for Norway, the number 76, at hotmail dot com."
- A: "My address is 22 Elm Street."
- B: "Sorry, what street?"
- A: "Elm. That's E for England, L for London, M for Mexico."

K wie Korea

How can I help you?

This is often used when answering the phone in a workplace.



MORE EXAMPLES 🗩

"Good afternoon. ABC Marketing. How can I help you?"

"IMG Computers. This is Mary speaking. How can I help you?"

it's for you

the caller wants to speak to you



MORE EXAMPLES 🗩

"Could you ask Chris to come to the phone? It's for him. It's his mother."

A: "The phone is ringing." B: "I'll get it. I think **it's for** me."

For I'll get it, see page 61

in an hour

one hour after now

NOT an hour later; NOT after an hour



MORE EXAMPLES 🗩

"She hasn't arrived yet. She'll be here **in** 10 minutes."

"He is almost finished with high school. He will graduate **in** a few months."

For a different meaning of *in*, see page 215

ahead of/on/behind schedule

faster than planned / as planned / slower than planned



MORE EXAMPLES 🗩

"Please drive faster. We are behind schedule."

A: "How's the project coming along?" B: "Fine. Everything is **on schedule**."

For coming along, see page 228

Grab a Pencil! • Puzzle #2



ACROSS

1) "Don't forget to finish the report tomorrow."

"I've already finished. I'm _____ schedule."

- 4) (on the phone) "Can I speak to Jane?" "One moment, please.... Jane! _____ you."
- 5) (on the phone) "Good afternoon. This is the Hinton Hotel. How can ____?"

DOWN

- "Hurry up! We have to get _____."
 - "Okay. I'll get my coat quickly."
- 3) "My name is Sam. That's S ____ Sweden, A, M."
- 5) "I am driving to work now. I will arrive at work 15 minutes."

For answers, see page 365

tied up

busy doing something that you can't stop



MORE EXAMPLES 🗩

A: "Can we meet today?"

B: "Sorry, I'll be **tied up** all day. How about tomorrow?"

"I'm **tied up** now, but I'll be free in an hour."

For in an hour, see page 12

When is a good time?

When is a convenient time for you?



MORE EXAMPLES 🗩

"I have some papers for you to sign. **When** is a good time to drop by your office?"

A: "Can we meet next week?"B: "Sure. When is a good time for you?"A: "How about Friday at 10 a.m.?"

For drop by, see page 3

held up delayed



MORE EXAMPLES 🗩

"I was **held up** at the airport for two hours! Customs officials went through my bags."

"I got home at 10 o'clock last night. I was **held up** at the office doing paperwork."

NOTE: paperwork = work that involves forms, documents and letters

For went through, see page 194

move something out of the way

move something so that it doesn't block you



MORE EXAMPLES 🗩

"We're having a party, so I want to **move** the furniture **out of the way**."

"There are a lot of things on your desk. If you **move** them **out of the way**, I'll put your computer there."

upside down / right side up

with the top part at the bottom / with the top part at the top



MORE EXAMPLES 🗩

"Look! That picture is **upside down**. You hung it the wrong way."

"There's a cake in this box. Please make sure the box is **right side up**."

For make sure, see page 353

no wonder

now I understand why



MORE EXAMPLES 🗩

A: "Why is he so sad?"

- B: "His wife just died."
- A: "No wonder he's sad."

A: "This lamp doesn't work." B: "You didn't plug it in!" A: "**No wonder** it doesn't work!"

For *plug it in*, see page 124 For *doesn't work*, see page 162

20 kein Wunder, nicht verwunderlich ..

Grab a Pencil! • Puzzle #3



<u>ACROSS</u>

- Please move your bicycle _____ the way so I can park here."
- 5) "I need to talk to you, but I know you are busy. When is a ____?" ■ "How about 4 o'clock?"
- 6) "Sorry I'm late. I was _____ at the post office. There was a long line!"

DOWN

- 1) "Why are you so tired?" "I just ran 15 miles."
 "Wow! _____ you're tired!"
- If the number 6 is _____, it looks like the number 9.
- 4) "Can you help me?" "Sorry, I'm _____ right now. I'm helping another customer."

For answers, see page 365

on me

Say this if you want to pay for someone's food or drink.



MORE EXAMPLES

A: "Lunch is on me today."

- B: "Thanks Jack."
- A: "It's my pleasure."

A: "Let's split the check."

B: "No, the drinks are **on me** today."

For split the check, see page 183

stuck in traffic

in a traffic jam



MORE EXAMPLES 🗩

"Sorry I'm late. I was **stuck in traffic** for an hour."

"There's no point in driving downtown during rush hour. You'll be **stuck in traffic**."

NOTE: rush hour = the times of day with the busiest traffic, when many people are traveling to or from work

For there's no point, see page 212

it slipped my mind

I forgot



MORE EXAMPLES 🗩

- A: "Did you mail my letter?"
- B: "Oh, it slipped my mind. I'll do it tomorrow."

"I was supposed to meet Fred last night, but I forgot. **It slipped my mind**."

For supposed to, see page 305

under a lot of pressure

feeling stress



MORE EXAMPLES 🗩

"We are **under a lot of pressure** because we have to finish this job by Friday."

"Students are **under a lot of pressure** at exam time."

For by Friday, see page 117

drop something **off**

take something to a place and leave it there



MORE EXAMPLES 🗩

"I'm going to the dry cleaners. I want to **drop** off some shirts."

- A: "Don't stay and talk. Just **drop off** the gift and leave."
- B: "Okay, I'll just drop it off."

NOTE: **drop** something **off**, **drop off** something, **drop** it **off**, NOT drop off it

Have you done something yet?

Ask this to find out if something has *already* happened.



MORE EXAMPLES 🗩

A: **"Have you** eaten lunch **yet**?" B: "Yes, I had lunch an hour ago."

A: **"Have you** been to the post office **yet**?" B: "No, not yet. I'm going now."

For ago, see page 46

Grab a Pencil! • Puzzle #4



ACROSS

- (at a restaurant) "I'll pay."
 "No, lunch is ______
 this time."
 "Thank you."
- 4) "Why are you late?" "I was _____ traffic."
- 5) "Have you had lunch ___?" "No, I'm hungry."

DOWN

- "I have a lot of deadlines this month. I'm under a lot of ____."
- 2) "Could you take this book back to the library?" • "Yes, I'll drop it ____ on my way to work."
- "You forgot to buy milk!" "Sorry. I was so busy it slipped ____."

For answers, see page 365



MORE EXAMPLES 🗩

- A: "I tried to call you, but I couldn't get through."
- B: "Sorry. I turned off my cell phone."

"Don't call the bank at lunchtime. They are so busy. It's difficult to **get through**."

For it's difficult to, see page 300

put up with something

accept something bad



MORE EXAMPLES 🗩

"Your neighbor's dog is so noisy! How can you **put up with** the noise?"

"My office is freezing, but I **put up with** it because I love my job."

NOTE: freezing = very cold
right away

immediately; now



MORE EXAMPLES 🗩

A: "Waiter! I ordered soup 30 minutes ago!" B: "I'm sorry, Sir. I'll bring it **right away**."

A: "The client is waiting. He needs the report." B: "I'll get it **right away**."

For ago, see page 46





MORE EXAMPLES

- A: "What caused the delay?"
- B: "Heavy rain caused the delay."
- A: "The goods are damaged!"
- B: "The damage **was caused by** the shipping department."

it's not the end of the world

the situation is not very bad



MORE EXAMPLES 🗩

"I hurt my knee, but **it's not the end of the world**. I can still play golf."

A: "I failed my driving test!"
B: "It's not the end of the world. You can take the test again."

in the same boat

in the same bad situation



MORE EXAMPLES

A: "My husband is often away on business." B: "So is mine! We're **in the same boat**."

"We all lost money last year. We're all **in the same boat**."

For away on business, see page 262

GRAB A PENCIL! • Puzzle #5



ACROSS

- "I called Fred 10 times, but I can't _____. The line is always busy."
- 5) "I lost your report!" "Don't worry. It's not the end of _____. I can print another copy."
- 6) "What caused the car accident?" "The accident _____ caused _____ ice on the road."

DOWN

- "I lost my job this year." "I lost my job too! We are in the same ____."
- "Joe is sick. Call the doctor!" "Let's wait."

"No, don't wait! Call him _____!"

3) "My wife talks too much! She'll never change, so I _____ with her talking."

For answers, see page 365

I'm not following you

Say this if you don't understand instructions, directions or an explanation.



MORE EXAMPLES 🗩

A: "To save the document, click on 'copy' then open a new file and click..."

B: "I'm not following you. Click on what?"

A: "He's not unfriendly, he's just not friendly." B: "**I'm not following you**."

get cut off

lose the connection during a telephone call



MORE EXAMPLES 🗩

"There's something wrong with my phone. I often get cut off."

A: "Hello?"

B: "Hi. This is John again. We **got cut off** just now, so I'm calling you back."

For there's something wrong with, see page 347 For call you back, see page 193

have change

have smaller units of money



MORE EXAMPLES 🗩

A: "Do you **have change** for \$10?" B: "Yes, here are nine ones and some small

change." A: "Your coffee is \$3, please."

B: "Here's a 50 dollar bill."

A: "Sorry. I don't have change for a fifty."

NOTE: small change = coins; bill = paper money; a fifty = a fifty dollar bill

distance **from** a place

Say this to show the distance between two places.



MORE EXAMPLES 🗩

A: "Where's Palo Alto?" B: "It's about 30 miles **from** San Francisco."

"Our office is about 200 feet **from** Grand Central Station."

the second to last

the thing before the last thing



MORE EXAMPLES 🗩

"We went to France for a week. We were having a great time. But on **the second to last** day, I got sick."

A: "Which is your house?" B: "**The second to last** house on the street."

40 vorletzten, vorletzter

comes in

is available in



MORE EXAMPLES 🗩

"This phone **comes in** blue, white or black. Which one should I buy?"

"Instant soup **comes in** a plastic cup. And it **comes in** two flavors: chicken and beef. I prefer the beef soup."

For prefer, see page 247

kommt in ..., gibt es in ...

GRAB A PENCIL! • Puzzle #6



ACROSS

- (on a cell phone) "Speak quickly. My battery is low. We might get ____."
- 4) "Was Joe the last person to arrive?" "Almost. He was the ____ last person."
- "This jacket _____ three sizes: small, medium and large."
- 6) "I need 25 cents for the phone, but I only have a \$10 bill. Do you ____?"

DOWN

- "Turn left, turn right, then right again, then left..." • "Huh? I'm not ____ you. Could you start over?"
- 3) "Do you live near your office?" "Yes, I live just two miles ____ my office."

For answers, see page 365

I'd like

This is a polite way to say what you want.

NOT I want



MORE EXAMPLES 🗩

A: "**I'd like** a ticket to Stanton City, please." B: "One-way or a round-trip ticket?"

A: "Can I help you?"B: "Yes, **I'd like** to send this package to Mexico City."

NOTE: a round-trip ticket = a ticket that takes you somewhere, then brings you back

I'**ve been** wait**ing for** a long time

Say this for something you are still doing now.



MORE EXAMPLES

"I hope we arrive soon. We'**ve been** sitt**ing** in this airplane **for** seven hours!"

"Please wake up the baby. He's **been** sleeping for four hours."

NOTE: I've = I have; we've = we have; he's = he has

make up my mind



MORE EXAMPLES 🗩

- A: "Are you going to buy the blue car or the green car?"
- B: "I don't know. I haven't made up my mind yet."

"He's finally **made up** his **mind**. He's going to study business."

two weeks ago

two weeks **before now**



MORE EXAMPLES 🗩

A: "I just got married." B: "When?" A: "Three days **ago**."

"He left the office five minutes **ago**. You just missed him."

cheers

Sometimes we say this before drinking alcohol to offer good wishes.

When we say this, we lift our glasses and touch them together.



MORE EXAMPLES 🗩

A: "Cheers!" B: "Cheers! To a long happy life."

A: "Cheers. To your health." B: "Cheers."

For to, see page 101

Prost, zum Wohl

47

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discuss something

talk about something

NOT discuss about something



MORE EXAMPLES 🗩

"We need to **discuss the travel arrange**ments."

"We can **discuss the situation** at the meeting if you bring it up."

For bring it up, see page 178

48 besprechen, bereden, über etwas sprechen

GRAB A PENCIL! • Puzzle #7



ACROSS

2) "We bought this house 25 years ____."

- "Can I help you, Sir?" "Yes, I'd ____ two coffees, please."
- Rearrange these letters to make a word that we sometimes say before drinking alcohol: ceresh

DOWN

- 1) "Do you want to order the chicken or the fish?"
 "I don't know. I can't ____ my mind."
- 3) "When can we talk about the computer problem?" • "We can _____ it now."
- "I'm studying now. I'm tired because I've _____ studying for three hours!"

For answers, see page 365

stay up

stay awake later than one's usual bedtime



MORE EXAMPLES 🗩

A: "Why are you so tired today?" B: "I **stayed up** late last night."

"When my husband works late, I **stay up** until he gets home."

oversleep

wake up later than planned



MORE EXAMPLES 🗩

"I'm behind schedule this morning because I **overslept**."

"I use three alarm clocks so that I never **oversleep**."

For behind schedule, see page 13

about to do something

going to do something very soon



MORE EXAMPLES

- A: "Is Dan still here?"
- B: "Yes, but you'd better talk to him now. He's **about to** leave."
- A: "Have you written that letter yet?" B: "No, but I'm **about to** do it right now."

For Have you ... yet?, see page 27

on my way

going to a place — but not at the place yet



MORE EXAMPLES 🗩

A: "Did you call the police?"

B: "Yes, they're **on** their **way**. They will be here very soon."

A: "We need some milk."

B: "Okay, I'll ask Dad to buy some on his way home."

get sidetracked

become distracted from something important



MORE EXAMPLES 🗩

A: "You burned dinner."

B: "Yes. While I was cooking, my mom called and I got sidetracked."

"I didn't finish my homework. There was a good movie on TV, so I **got sidetracked**."

gone for the day

Say this when someone will not come back that day.



MORE EXAMPLES 🗩

A: "Could I speak to Mr. Couga?"

B: "Sorry, he's **gone for the day**. He will be in the office tomorrow morning."

"Kate's **gone for the day**. You can reach her at home."

For reach, see page 254

GRAB A PENCIL! • Puzzle #8



ACROSS

- 5) "Are you busy?" " "Yes. I just finished cooking dinner, and I am about _____ eat it."
- 6) "I was busy working. Then my friend visited me, and I forgot about work. I got ____."

DOWN

- "If I don't set my alarm clock at night, I will _____ in the morning."
- 2) "Last night I didn't go to bed early. I _____ until 2 a.m."
- 3) "My assistant is gone _____ day. She'll be back in the office tomorrow."
- 4) "I'm in my car driving to my office. I'm on ______ ____ to work."

For answers, see page 365

in the lighting business

Say this to show the industry someone works in.



MORE EXAMPLES 🗩

"Mr. Saito is **in the** shoe **business**. He exports shoes."

A: "What do you do?"

B: "I'm **in the** publishing **business**. I'm an editor."

NOTE: What do you do? = What is your job?

57

a win-win situation

a situation that has good results in many ways



MORE EXAMPLES 🗩

"Buying a house is **a win-win situation**. If you sell it, you make money. If you keep it, you make money."

"I rent a room in my brother's house. He needs the extra money. I need a room. It's **a win-win situation**."

that's it

nothing more



MORE EXAMPLES 🗩

- A: "You're going to Europe? To France? Germany? Spain?"
- B: "Just to Italy. That's it."
- A: "We have just 24 hours to finish this project!"
- B: "Twenty four hours? That's it?"
- A: "Yes, that's all the time we have."

it's about time

it is overdue, but it is finally happening



MORE EXAMPLES 🗩

- A: "The package arrived."
- B: "It's about time! I've been waiting for weeks!"
- A: "Sam is getting married."
- B:"Great. It's about time. He's 46 years old."

For I've been waiting, see page 44

60 es ist an der Zeit, die Zeit ist gekommen

get it

answer the phone



MORE EXAMPLES 🗩

A: "The phone's ringing." B: "I'll **get it**. I think it's for me."

A: "The phone's ringing." B: "Could you **get it**? I'm busy."

For it's for me, see page 11

pick something **up**

collect something



MORE EXAMPLES 🗩

"I left my book at your house. Could I come over later and **pick** it **up**?"

A: "I'm from ABC Company. I'm here to pick up an envelope."B: "Oh, yes, here it is."

NOTE: **pick** something **up**, **pick up** something, **pick** it **up**, NOT pick up it

For left, see page 232

GRAB A PENCIL! • Puzzle #9



ACROSS

- "This situation is good for you and good for me. It's a _____ situation."
- 5) "For lunch I eat an apple." "Just an apple?"
 "Yes, that's ____. I'm on a diet."
- 6) "The phone is ringing." "I'm in the shower!"
 "Okay. I'll _____."

DOWN

- "Yesterday, I took my shirt to the cleaners. When it's clean, I'll ____ it ___."
- 3) "What business are you in?" "I'm _____ furniture business. I import furniture from China."
- 4) "Mary finally graduated from college." "It's _____ time! She's been studying for 10 years!"

For answers, see page 365

Can I take a rain check?

Can we change the plan to another time in the future?



MORE EXAMPLES 🗩

- A: "I have to cancel our plans for lunch today. Can I take a rain check?"
- B: "Sure. How about tomorrow?"
- A: "Would you like to go out for dinner tonight?"
- B: "Sorry, I can't make it tonight. Can I take a rain check?"

For can't make it, see page 352

take time off

decide not to go to work for a short time



MORE EXAMPLES 🗩

"I **took** three months **off** after I had the baby."

"I'm going to **take** a week **off** because I need a vacation."

on top of that

in addition to; also

Say this when the last piece of information is important.



MORE EXAMPLES 🗩

"My neighbor is noisy. He plays loud music at night and he has lots of parties. **On top of that**, his dog barks a lot!"

"I'm very busy. I have two children, I work full-time, and **on top of that** I take evening classes."
put clothes on

This is not the same as 'wear' clothes: first we **put** clothes **on**; *then* we are wearing clothes.



MORE EXAMPLES 🗩

"I ate breakfast quickly, **put** my coat **on** and ran out of the house."

"He's only two years old. He doesn't know how to **put on** his shoes."

NOTE: **put** something **on**, **put on** something, **put** it **on**, NOT put on it

For doesn't know how, see page 331

anziehen

I didn't mean that

Say this when someone does not understand what you said.

NOT That's not my meaning



MORE EXAMPLES 🗩

- A: "You're very big."
- B: "You think I'm fat!"
- A: "No, I didn't mean that. I meant you're very tall."
- A: "I want you to work over the weekend."
- B: "Boss, I can't work every weekend!"
- A: "I didn't mean that. I meant this weekend."

Do you mind if I join you?

Ask this for permission to be with someone.



MORE EXAMPLES 🗩

A: "We're going to the movies."

- B: "Do you mind if I join you?"
- A: "No, we don't mind. Please come along."

A: "Hi Jane. Do you mind if I join you?"

B: "Actually, I'm leaving now, but you can have my seat."

GRAB A PENCIL! • **Puzzle** #10



ACROSS

- "I broke my leg! I can't go to work, so I'm taking two weeks ____."
- 2) "I'm going out to lunch." "Do you _____ I join you?" "No. Please come."
- "I can't meet you for lunch today. Can I take a rain ____?"
- 4) "Firefighters have to wake up and _____ their clothes very fast."

DOWN

- "My girlfriend is smart, interesting and sweet. On top _____, she's beautiful."
- 2) "These shoes cost nine ninety." "\$990!"
 - "No, I didn't ____ that. I meant \$9.90."

For answers, see page 365

chip in

contribute money





MORE EXAMPLES 🗩

"Every summer, my friends and I **chip in** \$100 each to rent a boat."

"My older brothers and sisters **chipped in** to pay for my education."

drop someone off

take someone to a place and leave them there



MORE EXAMPLES 🗩

- A: "Could you **drop** me **off** at the bank?"
- B: "Sure, I'm going to drive right past the bank."
- A: "Why are you late?"
- B: "I **dropped** Sharon **off** at her house. Her car broke down."

What's the difference between A and B?

How are A and B different?



MORE EXAMPLES 🗩

- A: **"What's the difference between** the words 'large' and 'big'?"
- B: "There's no difference."
- A: "What's the difference between these two cell phones?"
- B: "One has a digital camera and the other one doesn't."

end up doing something

finally do something



MORE EXAMPLES 🗩

"Tim was a bad student. How did he **end up** becom**ing** a doctor?"

"At first business was good. But our costs were very high. So, we **ended up** los**ing** money."

74 letztendlich, beenden

you shouldn't have

Say this to show appreciation when receiving a gift.



MORE EXAMPLES 🗩

A: "I bought you this gift."

- B: "Thank you, but you shouldn't have."
- A: "It's nothing really."

A: "Happy Anniversary!"

B: "A gift for me? **You shouldn't have**!" A: "My pleasure."

NOTE: "It's nothing" and "my pleasure" are polite replies to "thank you".

the day after tomorrow

NOT tomorrow after tomorrow



MORE EXAMPLES 🗩

"Tomorrow is July 3rd, so **the day after tomorrow** is July 4th."

A: "I'm getting married in three days!"B: "So **the day after tomorrow** is your last day as a single man."

For *in three days*, see page 12

GRAB A PENCIL! • Puzzle #11



ACROSS

- "First Sue was my girlfriend, then Mary, then Lucy. But I ended ____ marrying Jane."
- "It's an overnight trip. We leave tomorrow and we return _____ tomorrow."
- 6) "Let's each _____ five dollars and buy Fred a birthday present."

DOWN

- "Every morning on my way to work, I ____ my son ____ at his school."
- 2) "What's the difference _____ a bicycle and a tricycle?" • "A bicycle has two wheels; a tricycle has three."
- "Happy Birthday! Here's a present."
 "Thank you, but you shouldn't ___!"

For answers, see page 365

take turns doing something

alternate (i.e. you, then me, then you, then me)



MORE EXAMPLES 🗩

"My partner and I **take turns** open**ing** the shop."

"Last year, my husband and I both worked, so we **took turns** cook**ing** dinner."

remind someone to

say something to help someone remember



MORE EXAMPLES 🗩

"Could you **remind** Sharon **to** order more envelopes? I think she forgot."

"When we get to the grocery store, please **remind** me **to** buy some eggs."

NOTE: grocery store = store that sells food and small household items

fed up with something

unhappy about something that has been happening for a long time



MORE EXAMPLES 🗩

"They're building a new house on my street. Every day they hammer and saw and drill! I'm **fed up with** all the noise."

"I don't like my job. I'm **fed up with** paperwork."

as long as

on the condition that; providing that



MORE EXAMPLES 🗩

"We play football every Sunday morning **as long as** it's not raining."

- A: "Boss, I'd like to leave at 4 o'clock today."
- B: "That's fine **as long as** you finish the report first."

good at something

able to do something well



MORE EXAMPLES 🗩

"My father is very **good at** golf, but my mother isn't."

"Could you give me a hand with this letter? I'm not very **good at** writ**ing** in English."

NOTE: sometimes good at + _ing

For give me a hand, see page 176

82 gut können, gut sein

so far, so good

everything is fine *now*, but there may be problems later on



MORE EXAMPLES 🗩

- A: "You fixed the printer again! How's it working?"
- B: **"So far, so good**. I hope it doesn't break again."

A: "How's your new job?"

B: "I've only worked there for three days but so far, so good."

GRAB A PENCIL! • Puzzle #12



ACROSS

- 5) "I fixed my car." "Is it okay now?" "So far, _____. But, it might break down again."
- 6) "Let's _____ cleaning the house. You clean on Mondays, and I'll clean on Thursdays."

DOWN

- "Lisa is very ____ math. She's the best in her class."
- 2) "You can borrow my books as _____ you return them when you finish."
- 3) "This summer is too hot! Every day it's hot! I'm fed _____ this weather."
- 4) "Please ____ Joe to buy milk." "Okay. Joe, don't forget to buy milk!"

For answers, see page 365

that sounds

Say this to give your opinion after reading or hearing something.



MORE EXAMPLES 🗩

- A: "We stayed in a five-star hotel right on the beach."
- B: "That sounds beautiful."
- A: "I'm going to climb up on the roof and fix the leak."
- B: "That sounds dangerous!"

you're not allowed to do something

doing something is not permitted



MORE EXAMPLES 🗩

"I read that **you're not allowed to** chew gum in Singapore."

"I can't work in the USA because I don't have a work permit. **You're not allowed to** work without a permit."

NOTE: In spoken English, "you" can mean "everyone".

despite something

not affected by something



MORE EXAMPLES 🗩

"The company did well this year **despite** poor sales in March."

"He goes jogging every day **despite** hav**ing** a broken arm."

NOTE: sometimes **despite** + _**ing**

as a result

consequently; as an effect



MORE EXAMPLES 🗩

"My brother left school when he was 14. As a result, he can't find a good job."

"It rained a lot last year. **As a result**, we sold a lot of umbrellas."

Do you know where Mr. Smith **is?**

NOT Do you know where is Mr. Smith?



MORE EXAMPLES 🗩

- A: **"Do you know where** Ohio **is**?" B: **"**I think it's near Pennsylvania."
- A: "Terri, **do you know where** the July bank statement **is**?"
- B: "I have no idea."

sorry to interrupt

Say this when you want to talk to someone who is already speaking.



MORE EXAMPLES

"Sorry to interrupt, but Mr. Marco wants to see you right now."

A: "Tuesday is a holiday so ... "

B: **"Sorry to interrupt**, but *Wednesday* is a holiday, not Tuesday."

A: "Oh, yes. You're right."

90 Entschuldigung für die Untebrechung, es tut mir Leid für die Unterbrechung (Störung) yrighted material

GRAB A PENCIL! • Puzzle #13



ACROSS

- "It rained all day, but we went swimming ______ the rain."
- 3) "Do you know ____ Bob ___?" "Yes, Bob is in the kitchen."
- "You're ____ allowed ____ take a knife on an airplane."
- 6) "You didn't study for the test. _____ result, you failed the test."

DOWN

- 2) "I'll tell you a story. Last week I went ... "
 - "_____ interrupt, but I have to go now."
- 4) "I'm reading a book about cars of the future."
 - "That _____ interesting."

For answers, see page 365

in good condition / in perfect condition

not broken / like new



MORE EXAMPLES 🗩

"My car is **in perfect condition** because I take good care of it."

"Our house used to be in bad condition. We fixed everything, so now it's **in good condition**."

he just stepped out

he went out for a short time



MORE EXAMPLES 🗩

- A: "Could I speak to Eva?"
- B: "She **just stepped out** of the office. She'll be back soon."
- A: "Fred's not in his office. Is he gone for the day?"
- B: "No, he just stepped out."

For *back*, see page 264 For *gone for the day*, see page 55

ausgegangen, rausgegangen

I'll put you through

I will connect you

Say this during a phone call.



MORE EXAMPLES 🗩

- A: "Could I speak to Mr. Lim?"
- B: "He's not here right now. I'll put you through to his assistant."
- A: "I'd like to speak to the manager."
- B: "One moment, please. I'll put you through."

There's been a delay

Say this when something is late.



MORE EXAMPLES 🗩

A: "Has the package arrived yet?"

B: "No, there's been a delay because of bad weather."

"There's been a delay in production. One of the machines broke down."

for good

forever; permanently



MORE EXAMPLES 🗩

"There were ants in my kitchen. But after I used ant killer, they were gone **for good**!"

"I've tried to quit smoking before, but this time I'm quitting **for good**."

hear from someone

receive communication from someone



MORE EXAMPLES 🗩

- A: "I **heard from** Jack last week. He emailed me."
- B: "How is he?"

"I haven't **heard from** my sister for a long time. I hope she's okay."

GRAB A PENCIL! • Puzzle #14



ACROSS

- "I heard _____ Sue. She emailed me last week. She's getting married."
- Sam just _____ of the office for a few minutes.
- 6) "My bicycle is five years old, but it's _____ condition because I take care of it."

DOWN

- 1) "Joe moved to Taiwan." "Is he coming back?"
 "No, he moved there for ____."
- "Your shipment will arrive late because there's been _____ at the customs department."
- 4) (on the phone) "Can I speak to the manager?"
 "Yes, I'll _____ through to him."

For answers, see page 366

that's too bad

When someone tells you bad news, say this to show that you care.



MORE EXAMPLES 🗩

A: "I didn't get the job."

- B: "That's too bad. But I'm sure you'll get one soon."
- A: "Our computer system has been down for five days!"
- B: "That's too bad."

NOTE: down = not working

das ist schade

What's this charge for?

Ask this when you don't understand an amount on your bill or receipt.



MORE EXAMPLES 🗩

A: "What's this charge for?"

B: "That's the shipping charge."

A: "Excuse me. What's this charge for on my receipt?"
B: "It's the tax."

100 Woführ ist diese Gebühr

to someone / something

When people drink together, they say this to wish success to someone or something.



MORE EXAMPLES 🗩

(at a wedding) "To the bride and groom!"

(at a gathering of friends) "To friendship!"

(at a business dinner) **"To** our new partnership!"

I heard it through the grapevine

someone told me something as gossip or a rumor



MORE EXAMPLES 🗩

A: "Alex lost his job."

- B: "Who told you that?"
- A: "I heard it through the grapevine."

A: "Are you sure the company is closing?"

B: "No, I'm not sure. I heard it through the grapevine."

102 Es hat mir jemand zugetzwitschert Es ist zu meinen Ohren gekommen
hear back from someone

receive a reply from someone



MORE EXAMPLES 🗩

"I emailed Ted yesterday, and I hope to **hear back from** him soon."

A: "Did you get the job?"

B: "No. I had an interview, but I never heard back from the company."

really like / really enjoy / really want

NOT very like / NOT very enjoy / NOT very want



MORE EXAMPLES 🗩

"Jane, I **really enjoyed** your presentation today."

"I **really like** my English class. I **really want** to improve my writing."

GRAB A PENCIL! • Puzzle #15



ACROSS

- At a wedding, someone might lift their glass and say, "____ the bride and groom!"
- "I wrote to her. I don't know if she got my letter because I didn't hear ____ from her."
- 5) "Do you like Italian food?" "Yes, I ____ like it! I like it a lot!"
- 6) "Todd got a new job! I heard it through the _____. Everyone is talking about it."

DOWN

- 1) "My mother is sick. She's in the hospital."
 - "That's _____."
- 4) "Waiter, what's this ____ for on my bill?"
 - "That \$4.59 on your bill is the tax."

For answers, see page 366

better off doing something

Say this to show a better choice.





MORE EXAMPLES 🗩

- A: "Should we go now?"
- B: "No. There's too much traffic now. We're **better off** go**ing** later."
- A: "The train takes three hours. The bus takes five hours."
- B: "Then I'm better off taking the train."

the second one from the right / left

the thing beside the thing on the right / left



MORE EXAMPLES 🗩

"This is a photograph of my family. I'm **the** second one from the right."

"Please pass me that book on the shelf, **the second one from the left**."

Are we still on for today?

Are we going to meet as we have already agreed?

Ask this to confirm an arrangement.



MORE EXAMPLES 🗩

- A: "Are we still on for tonight?"
- B: "Yes. Let's meet at the theater at 7 p.m."
- A: "Are we still on for lunch tomorrow?"
- B: "Actually, I have to cancel. Can I take a rain check?"

For Can I take a rain check, see page 64

they say

some people say

Say this when you hear something, but it's not important who said it.



MORE EXAMPLES 🗩

"**They say** it's important to get eight hours of sleep a night."

A: "The economy is bad this year." B: "Yes, but **they say** it will improve soon."

go ahead

do it

Say this if you want someone to start or do something.



MORE EXAMPLES 🗩

A: "Do you mind if I have the last cookie?" B: "**Go ahead**. I've had enough."

A: "I'd like to start the meeting now." B: "Okay, everyone's here, so **go ahead**."

in a good mood / in a bad mood

feeling happy / feeling unhappy



MORE EXAMPLES 🗩

A: "The boss looks angry."

B: "He's **in a bad mood** because sales are down this week."

A: "You're **in a good mood** today." B: "Yes, I am. Tomorrow is a holiday!"

For look angry, see page 271

GRAB A PENCIL! • Puzzle #16



ACROSS

- 4) "In this photo, the man on the left is my father. Beside him is my mother. She's the _____ one ___ the left."
- 6) "Can I borrow your pen?" "Sure. Go ____. Take it."

DOWN

- 1) "You're smiling a lot today." "Yes, I'm ____ ___ mood. I won \$500!"
- 2) "Dinosaurs were very big." "Yes, _____ say that some were 30 feet tall!"
- 3) "I want to buy a dog, but my apartment is small." • "Then you're better ____ buying a cat."
- 5) "Are we still ____ for dinner tonight?" "Yes. We're meeting at 7:30, right?"

For answers, see page 366

run into someone

meet someone unexpectedly



MORE EXAMPLES 🗩

"I **ran into** Fred Schiffer at the airport. I was arriving from Seoul, and he was on his way to Chicago."

"Sometimes I **run into** Mohamed at the bank. We both go on Mondays."

For on his way, see page 53

I can't get something to work

I can't make something function



MORE EXAMPLES 🗩

"I've pressed all the buttons on this DVD player, but I **can't get** it **to work**."

"I **can't get** my printer **to work**. There's something wrong with it."

For something wrong with it, see page 347

take it apart / put it back together

dismantle it / assemble it



MORE EXAMPLES 🗩

- A: "What's wrong with the air conditioner?"
- B: "I don't know. I'll **take** it **apart** and look inside."

"I took my computer apart to replace a part, and now I can't figure out how to **put** it **back together**."

For can't figure out how to, see page 160



this is Jenny

Say this to identify yourself on the phone.

NOT I am Jenny



MORE EXAMPLES 🗩

A: "May I speak to the manager?"

- B: **"This is** the manager speaking. How can I help you?"
- A: "Can I speak to Mr. Daw?"
- B: "Can I ask who's calling?"
- A: "This is Mary from ABC Company."

For How can I help you, see page 10

by 9 o'clock

at 9:00 **or before** 9:00 but *not* after 9:00



MORE EXAMPLES 🗩

"We need to be at the airport **by** 3 o'clock. Our flight leaves at 4 o'clock and we need one hour to check in."

"I need the report by 5 o'clock at the latest."

What do you think about doing something?

NOT How do you think about



MORE EXAMPLES 🗩

- A: **"What do you think about** moving to a bigger house?"
- B: "Good idea! We need more room."
- A: **"What do you think about** buy**ing** a new car?"
- B: "I don't think we need a new car."

GRAB A PENCIL! • Puzzle #17



ACROSS

- 2) "I took the wheels off my bike. Then I took the seat off." • "Why did you take your bike ___?"
- What a boring party! People started to leave at 9 o'clock. <u>9:30</u>, everyone had gone."
- 6) "I _____ your sister today! I was leaving Shopmart, and she was just coming in."

DOWN

- "____ do you think ____ driving to the beach today?" • "It's a great idea!"
- 3) (on the phone) "Hello Edward? _____ Tony."
 "Hi Tony."
- 4) "Why don't you fix this broken radio?" "I've tried, but I can't get it to ____."

For answers, see page 366

we don't see eye to eye

This is a polite way to say we **don't agree**.



MORE EXAMPLES

"Steve loves the movie. Mary hates it. They **don't see eye to eye** on the movie."

"We both agree on the problem. But we **don't see eye to eye** on the solution."

on sale / for sale

cheaper than the regular price / available to buy



MORE EXAMPLES 🗩

"Hats are **on sale** at Shopmart this week. They are 20% off."

"Look! That house is **for sale**. I wonder how much it is."

NOTE: 20% off = 20% less than the normal price

What's something made of?

What materials were used to make something?



MORE EXAMPLES 🗩

A: **"What are** these shoes **made of**?" B: "They're made of leather."

A: "What's this table made of?"
B: "It looks like glass, but it's actually made of plastic."

For looks like, see page 271

it's **worth** \$199

its real value is \$199



MORE EXAMPLES 🗩

"Gold is worth more than silver."

A: "This used Mercedes for sale on eBay is so cheap! It's only \$12,000."

- B: "How much is it worth?"
- A: "It's worth \$20,000!"

For for sale, see page 121

plug something **in**

connect something to a power outlet



MORE EXAMPLES 🗩

"I'll plug in the new TV so we can watch it."

"You can **plug** the iron **in** here. Please unplug it when you're finished."

NOTE: unplug = remove the plug from the power outlet NOTE: **plug** something **in**, **plug in** something, **plug** it **in**, NOT plug in it

what if

what will happen if

Ask this when you are worried about something that might happen.



MORE EXAMPLES 🗩

A: "I don't have health insurance." B: "**What if** you get sick?"

A: "Let's have the party outside."

- B: "What if it rains?"
- A: "If it rains, we can move inside."

GRAB A PENCIL! • Puzzle #18



ACROSS

- 2) "Will you hold my dog?" "____ if he bites me?"
 "Don't worry. He's very friendly."
- 4) "I think we should take the train. You think we should fly. We don't see _____."
- 6) "You have a new car. Can I buy your old car?"
 "No. It's not _____ sale. I want to keep it."

DOWN

- 1) "What's your shirt _____?" "It's 100% cotton."
- "Here's the radio. If you plug _____, we can listen to it."
- "I paid too much money for that watch! I paid \$300, but it's ____ only \$100."

For answers, see page 366

he **let** me go / he **made** me run

he **allowed** me to go / he **forced** me to run

NOT let me to go; NOT made me to run



MORE EXAMPLES 🗩

A: "My company **makes** us wear uniforms." B: "Really? My company **lets** us wear jeans."

"My manager **let** me take two days off last week."

For take two days off, see page 65

127 Copyrighted material

look something up

find a piece of information in
 a book or on the Internet



MORE EXAMPLES 🗩

A: "How did you get my phone number?" B: "I **looked** it **up** in the phone book."

A: "I need the address of the hotel." B: "I'll **look up** the address on the Internet."

NOTE: **look** something **up**, **look up** something, **look** it **up**, NOT look up it

get rid of something

make something go away;
eliminate something



MORE EXAMPLES 🗩

A: "You bought a new car?" B: "Yes, we **got rid of** our old car. We sold it."

"You can **get rid of** a toothache by putting ice on it."

must have done something

Say this when you guess about something that happened in the past, and you are quite sure.



MORE EXAMPLES 🗩

"John isn't answering his phone. He **must have** gone out."

"Look! There's \$20 on the floor. Someone **must have** dropped it."

shoot

This is a way to show anger or frustration.



MORE EXAMPLES 🗩

A: "Have you seen John?"B: "He's gone for the day."A: "Oh, **shoot**! I really needed to talk to him."

"Shoot! I just spilled coffee on my shirt."

For gone for the day, see page 55

Could you tell me where something is?

NOT Could you tell me where is something?



MORE EXAMPLES 🗩

- A: "Could you tell me where the manager's office is?"
- B: "It's on the second floor."
- A: "Could you tell me where the nearest restaurant is?"
- B: "There's a restaurant about two blocks from here."

For two blocks from here, see page 39

GRAB A PENCIL! • Puzzle #19



ACROSS

- 3) "We had ants in our kitchen. Then I used Jimco Ant Killer Powder, and we got _____ the ants."
- 4) "Could you tell me where _____?" "Sure. The bank is on Main Street."
- 6) "When I was a child, my mother ____ me eat vegetables. She said, 'You must eat your vegetables!"

DOWN

- Rearrange these letters to find a way to express frustration or anger: othos
- "If you don't understand a word, ______ it _____ in the dictionary."
- 5) "I put a tuna sandwich on the table. Now it's gone! My cat loves tuna. My cat must ____ eaten it."

For answers, see page 366

don't mention it

This is a polite response when someone thanks you.



MORE EXAMPLES 🗩

A: "Here's your umbrella. You forgot it."

- B: "Oh, thank you!"
- A: "Don't mention it."

A: "Thanks for mailing those letters for me." B: "**Don't mention it**."

Would you mind do**ing** something?

Ask this to make a very polite request.

NOT Would you mind to



MORE EXAMPLES 🗩

"Would you mind moving your car out of the way? I want to park here."

A: "Sir, **would you mind** not smok**ing** here?" B: "Sorry. I'll smoke outside."

For move something out of the way, see page 18

sold out

all sold so that there is no more



MORE EXAMPLES 🗩

"We couldn't go to the show because the tickets were **sold out**."

"The fish was **sold out**, so I bought chicken instead of fish."

For instead of, see page 173

half-way through

Say this when you have finished 50% of something.



MORE EXAMPLES 🗩

"This book is 1,000 pages long! I'm **half**way through. I'm on page 500."

"He's **half-way through** his MBA program. It's a two-year program, and he just finished the first year."

how much longer

how much more time



MORE EXAMPLES 🗩

- A: "She hasn't finished the job yet." B: "**How much longer** will it take?"
- A: **"How much longer** do you need to cook dinner? I'm hungry."
- B: "Another 20 minutes. I'm only half-way through."

For half-way through, see page 137
take the highway

go on the highway



MORE EXAMPLES 🗩

"We got lost on our way here. We **took** the wrong street."

"Don't **take** Main Street during rush hour. You'll be stuck in traffic."

For on our way, see page 53 For stuck in traffic, see page 23

GRAB A PENCIL! • Puzzle #20



ACROSS

- 2) "How do I get to the airport?" " ____ Bedford Street all the way."
- 3) "We have been waiting for Joe for 30 minutes! How _____ should we wait?" • "Let's wait five more minutes."
- 4) "I went to the store, but they didn't have any more milk. The milk was _____."
- 5) "I don't want to go to the dentist alone. Would you _____ with me?"

DOWN

- "I have to photocopy 80 pages. I've already photocopied 40 pages, so I'm half-____."
- 3) "Thanks for helping me." "Don't _____ it."

For answers, see page 366

double-check

check *again* when you are not sure about something



MORE EXAMPLES 🗩

"I think Ken's party is tomorrow night. But I'm not positive. I'll call him to **double-check**."

- A: "Are you sure there are no mistakes in the report?"
- B: "Yes, I checked and then I doublechecked."

For positive, see page 159



a bad connection

an unclear phone connection



MORE EXAMPLES 🗩

"This is **a bad connection**. I can't hear you very well. Could you repeat that?"

"My battery is low, so we have **a bad connection**. We might get cut off."

For get cut off, see page 37

in that case

because of the thing you just said

Say this when you must change something because you get new information.



MORE EXAMPLES 🗩

A: "Waiter, I'd like the steak please." B: "I'm sorry. We've run out of steak." A: "In that case, I'll have the spaghetti."

A: "Jack can't come to the meeting today." B: "In that case, let's meet tomorrow."

For run out of, see page 186



Where is something held?

Ask this to learn the location of an event.



MORE EXAMPLES 🗩

A: "Last night we went to a piano concert."

- B: "Where was it held?"
- A: "At the Smith Theater."

A: "I take a painting class every Tuesday."

- B: "Where is it held?"
- A: "It's held at the College of Fine Arts."

it doesn't matter

it is not important



MORE EXAMPLES 🗩

A: "I forgot to mail your letter. Sorry." B: "**It doesn't matter**. It wasn't urgent."

"It doesn't matter where we eat lunch as long as it's not expensive."

For as long as, see page 81

I **might**

It's possible that I will

NOT Maybe I will



MORE EXAMPLES 🗩

A: "Why are you bringing your umbrella? It's not raining."
B: "It **might** rain later."

A: "Are you going to buy that car?" B: "I **might**. I can't make up my mind."

For make up my mind, see page 45

GRAB A PENCIL! • Puzzle #21



ACROSS

- 4) "I looked in my bag, but I can't find my keys."
 - "Why don't you ____? Look in your bag again."
- 5) "Are you going to the party?" "I ____ go. I'm not sure."
- 6) "We can't watch a movie. My DVD player is broken." ■ "____ case, let's watch TV."

DOWN

- "Tom called me from the airport. I couldn't hear him clearly. We had a bad ___."
- 2) "I'm going to walk home." "But it's raining!"
 "It doesn't ____. I have an umbrella."
- 3) "Last night was our annual company dinner."
 - "Where was it ___?" "At the Holton Hotel."

For answers, see page 366

Is this seat taken?

This is polite to ask before sitting beside a stranger.



MORE EXAMPLES 🗩

A: "Excuse me. Is this seat taken?" B: "No, go ahead."

A: **"Is this seat taken?"** B: "Yes, sorry. I'm saving it for someone."

For go ahead, see page 110

play it by ear

do it *without* a plan



MORE EXAMPLES 🗩

A: "What movie should we see?"

B: "Let's **play it by ear**. Let's go to the movie theater first, and *then* choose a movie."

"Don't book a hotel room. **Play it by ear**. Look for a hotel when you get to the city."

set up

establish; start



MORE EXAMPLES 🗩

"I work for a company, but next year I hope to **set up** my own business."

"I'm a computer programmer. I **set up** accounting programs for companies."

in those days / today

then / now



MORE EXAMPLES 🗩

"I became a writer in the 1970's. **In those days** I used a typewriter, but **today** I use a computer."

"I went to Tate College. **In those days** I had no money. **Today** I own a beautiful home."

I didn't get your name

Say this when you didn't hear someone's name, or you can't remember it.



MORE EXAMPLES 🗩

"Who's that man in the blue jacket? I didn't get his name."

A: "This is Mr. Stevanoloulich." B: "Mr. ...? Sorry, **I didn't get** your **name**."

nice to see you again

Say this when you see someone who you don't see often.

NOT Nice to meet you



MORE EXAMPLES 🗩

A: "Hi Ann. I haven't seen you for a long time." B: "Yes, **nice to see you again**, Ahmed."

"Good-bye Jim. It was **nice to see you again**. Please send my regards to your wife."

For *I haven't seen you for*, see page 187 For *send my regards*, see page 192



GRAB A PENCIL! • Puzzle #22



ACROSS

- 3) "We met last year." "Yes, I remember. It's nice to _____you again."
- 4) "I got married 25 years ago. ____ days, we lived with my parents, but now we have our own house."
- 5) "Who is that man? I just talked to him, but I didn't ____ his name."

DOWN

- "What time should we serve dinner at the party?" • "Whenever the guests get hungry. Let's play it ____."
- 2) "I'd like to sit here. ____ this seat ____?" "No, it's not. You can sit here."
- "Our office is in Boston. Next year we plan to ______ another office in Chicago."

For answers, see page 366

it's on the tip of my tongue

I can *almost* remember it



MORE EXAMPLES 🗩

A: "What's the capital of Canada?"

B: "Otta... It's on the tip of my tongue. Otta... Ottawa!"

A: "Do you remember my address?"
B: "Sure, it's 22... wait, it's on the tip of my tongue... Elm Street?"
A: "Yes, that's right!"



give someone a ride

drive someone to a place they need to go



MORE EXAMPLES 🗩

A: "Could you **give** me **a ride** to school?" B: "Sure, I'll drop you off on my way to work."

A: "How are you getting to the party?" B: "Mary is **giving** me **a ride**."

For *drop you off*, see page 72 For *on my way*, see page 53 For *How are you getting to*, see page 344

have trouble with something

Say this when something is a problem.



MORE EXAMPLES 🗩

"My son is **having trouble with** his chemistry homework. Can you help him?"

"I always **have trouble with** this key! It's difficult to unlock the door!"

For it's difficult to, see page 300

by far

by a large amount

Say this to show that something is *very* different from other things.



MORE EXAMPLES 🗩

"This is the fastest printer we have **by far**. All the others are much slower."

"Most camera shops charge 50 cents per photo. But this shop charges only 20 cents! That's the lowest price **by far**."

I'm positive

I'm 100% sure



MORE EXAMPLES 🗩

A: "I can't find the key."

B: "Are you sure you left it on the table?"

A: "I'm positive. I remember putting it there."

A: "Mr. Jackson still hasn't received my letter." B: "Are you sure you sent it?"

A: "I'm not positive, but I think so."

For left, see page 232

I can't figure out how to

Say this when you can't understand how to do something.



MORE EXAMPLES 🗩

A: "I **can't figure out how to** turn this radio on."

B: "Just press this button."

"Joe **can't figure out how to** use the fax machine. Could you give him a hand?"

For give him a hand, see page 176

GRAB A PENCIL! • Puzzle #23



ACROSS

- 5) "I'm ____ trouble ____ my printer. The paper keeps getting stuck."
- 6) "I'm going to walk to the bank." " "My car is right here. I can give you a ____."

DOWN

- "Pat is 34 years old. All of the other students are 19 or 20. Pat is the oldest _____."
- 2) "Are you sure you locked the door?" "Yes, I'm ____."
- 3) "Why can't you print out the document?"
 - "Because I can't figure ______ to use the printer."
- 4) "Her name is Marina or Melina or... It's on the _____ my tongue. Oh yes, it's Miranda!"

For answers, see page 366

something **works** / doesn't work

something functions / doesn't function



MORE EXAMPLES 🗩

"My camera **doesn't work**. I dropped it yesterday. I must have broken it."

A: "This radio is so old. Does it **work**?" B: "Yes, it **works** well. Just plug it in."

For *must have*, see page 130 For *plug it in*, see page 124

suggest that he / you / we

NOT suggest him to; NOT suggest you to; NOT suggest us to



MORE EXAMPLES 🗩

A: "I need a lot of money."

B: "I **suggest that you** go to your bank. They can lend you money."

"His hair is too long, so I **suggested that he** get a haircut."

NOTE: suggest that he put, get, go, etc. NOT suggest that he puts, gets, goes, etc.

For lend, see page 225



in May / on Tuesday, May 2 at 9 o'clock

in + month; on + day; at + time



MORE EXAMPLES 🗩

- A: "When did she have the baby?"
- B: "It was **in** July. In fact, it was **on** July 16 **at** 6 o'clock."

A: "Are you free next Wednesday?" B: "No, but I'm free **on** Thursday." A: "How about **at** 3 o'clock?"

NOTE: NOT on next Wednesday

come off

become detached



MORE EXAMPLES 🗩

"I bought a cheap suitcase. The wheels **came off** after one week!"

"My house is in bad condition. The paint is **coming off** the walls. And last night, the door handle **came off** the door."

For condition, see page 92

a fortune

a lot of money



MORE EXAMPLES 🗩

"Last summer it rained every day. Umbrella companies made **a fortune**!"

"He spends **a fortune** on his son's education. It isn't worth it. His son never studies."

NOTE: made = earned

For it isn't worth it, see page 219

at the most

not more than



MORE EXAMPLES 🗩

"The wedding hall is small, so we can invite 30 people **at the most** to our wedding."

"I can play tennis for one hour **at the most**. After an hour, I feel tired."

GRAB A PENCIL! • Puzzle #24



ACROSS

- "I lost my wedding ring while I was swimming! I think it came ____ in the swimming pool."
- 5) "My brother wants to learn English." "I suggest _____ watch American movies."
- 6) "My cell phone fell in the swimming pool and now it ____ work!"

DOWN

- 2) "I want to buy a piano, but I don't have enough money. Pianos cost a ___!"
- 3) "My wife buys expensive shoes, but I don't. I spend \$30 ____ most on shoes."
 4) "My train leaves ___ Saturday ___ 7 o'clock. I
- "My train leaves ____ Saturday ____ 7 o'clock. I bought the ticket ____ April."

For answers, see page 366

in the short term / in the long run

temporarily / over a long period of time



MORE EXAMPLES 🗩

"Covering the hole in your roof is okay **in the short term**. But **in the long run**, you will need a new roof."

"Smoking doesn't always hurt you when you're young. But **in the long run**, you develop health problems."

think it over

take time to think before deciding



MORE EXAMPLES 🗩

A: "Will you take that job?"

B: "I'm not sure. I need a few days to **think** it over."

"I've **thought it over** and I've made up my mind. I'm going to study engineering."

For made up my mind, see page 45

get something in writing

have a signed agreement or contract



MORE EXAMPLES 🗩

A: "He said he will pay me next month." B: "You should **get** it **in writing**."

A: "You and I already have a verbal agreement."
 B: "Yes, but I'd like to get our agreement in writing."

NOTE: verbal agreement = a spoken agreement

come with

be served with and included in the price of something



MORE EXAMPLES 🗩

"You don't need to order soup because your chicken **comes with** soup."

A: "Does the spaghetti **come with** a salad?" B: "No, a salad costs extra."

instead of something

to replace something



MORE EXAMPLES 🗩

"We have a meeting on Friday, but I'll be very busy then. Could we meet on Thursday **instead of** Friday?"

"My fax machine is broken. Please email me instead of faxing me."

NOTE: sometimes instead of + _ing

throw something away / put something away

put something in the trash /
put something in a special storage place



MORE EXAMPLES 🗩

"Those carrots are two months old. **Throw** them **away**!"

"My kids always **put away** their toys when they're finished playing."

NOTE: **throw** something **away**, **throw away** something, **throw** it **away**, NOT throw away it NOTE: **put** something **away**, **put away** something, **put** it **away**, NOT put away it
GRAB A PENCIL! • Puzzle #25



ACROSS

- 5) "I'll invite Sally to the movies." "Sally is sick." "Then I'll invite Mary ____ Sally."
- 6) "Right now I work at a restaurant. But in the long _____, I hope to open my own restaurant."

DOWN

- "The pizzas are very good at this restaurant. They are only \$6.99 and they _____ soup and a salad."
- "In business, never accept a spoken promise. Always ask for a contract. Get it _____."
- 3) "These shoes are old and broken. Why don't you ____ them ___?"
- 4) "Do you want to buy this house?" "We'd like to think _____ for a few days."

For answers, see page 366

give someone a hand

help someone



MORE EXAMPLES 🗩

A: "I can't reach the top shelf." B: "Let me **give** you **a hand**."

"Fred had to photocopy 1,000 pages, so I **gave** him **a hand** with the job."

enough

adjective + enough / enough + noun

NOT cnough tall / NOT space enough



MORE EXAMPLES 🗩

"I don't have **enough time** to call him today. I'm too busy."

A: "Can you print 100 pages an hour?" B: "No, my printer isn't **fast enough**."

NOTE: noun = thing (e.g., book, house); adjective = describing word (e.g., good, tall)

> 177 Copyrighted material





MORE EXAMPLES 🗩

"Sam **brought up** the problem and then we all discussed it."

A: "Can we talk about the schedule?" B: "Yes. I'm glad you **brought** it **up**."

NOTE: **bring** something **up**, **bring up** something, **bring** it **up**, NOT bring up it

fine with me

I accept the suggestion



MORE EXAMPLES 🗩

- A: "Why don't we paint this wall green?" B: "Okay. That's **fine with me**."
- A: "Would it be possible to change the meeting to Thursday?"
- B: "That's **fine with me**, but you'd better ask Frank too."

For Would it be possible to, see page 257



a table for three

Say this when you want the restaurant staff to find you a table.



MORE EXAMPLES 🗩

"We'd like **a table for** two in non-smoking, please."

"Could we have **a table for** four by the window, please?"

NOTE: non-smoking = the area where smoking is not allowed

ready to order

Say this when you want to order your meal.



MORE EXAMPLES 🗩

A: "Miss? We're **ready to order**." B: "I'll be with you in one moment."

A: "Excuse me, I'm **ready to order**." B: "Okay. What would you like?"

GRAB A PENCIL! • Puzzle #26



ACROSS

- 3) "I have a problem." "Please _____ your problem at the meeting. We can discuss it then."
- 5) "I need help fixing my car. You know how to fix cars. Could you give me a ___?"
- 6) (at a restaurant) "Excuse me, Waiter. Can we have a table ____ four?"

DOWN

- "This camera costs \$99. I only have \$70. I can't buy it. I don't have ____ money."
- 2) "Do you mind if I smoke?" "It's fine _____, but ask the others too."
- 4) (at a restaurant) "Have you decided what you'd like?" • "Yes, we are _____ order."

For answers, see page 366

split the check

each person pays the same amount at a restaurant



MORE EXAMPLES 🗩

A: "Who paid for dinner?"

B: "We each paid \$20. We split the check."

A: "This dinner is on me."

- B: "No, you paid last time. Let me pay."
- A: "The bill is \$150. I can't let you pay that much!"
- B: "Okay, then let's split the check."

For on me, see page 22

the other day

a few days ago



MORE EXAMPLES 🗩

"I had a car accident **the other day** when I was driving to work."

A: "I saw Mr. White **the other day**." B: "When?" A: "I can't remember."

there is something left

something is remaining



MORE EXAMPLES 🗩

A: "Is there any pizza left?" B: "Yes, there are two slices left."

"We ran out of paper yesterday. **There's** no paper **left**."

For ran out of, see page 186

run out of something

use something until it is finished



MORE EXAMPLES 🗩

- A: "Where are the stamps?"
- B: "We **ran out of** them. I used the last one yesterday."

"We're **running out of** envelopes. We only have three left."

NOTE: **running out of** = *almost* finished

For left, see page 185

I haven't seen you for years

the last time I saw you was many years ago



MORE EXAMPLES 🗩

"I miss my family. I haven't seen them for six months."

"Is Tom in the office this week? I haven't seen him for a few days."

What are you up to these days?

tell me about your recent life



MORE EXAMPLES 🗩

A: **"What are you up to these days?"** B: "I have my own company now."

A: "I haven't seen you for ages. What are you up to these days?"

B: "I'm still working for the same company."

NOTE: ages = a long time

For I haven't seen you for, see page 187

GRAB A PENCIL! • Puzzle #27



ACROSS

- "How's Linda?" "I don't know. I never see her. I haven't ____ her ___ five years!"
- 5) "We need to buy sugar. We don't have any more. We ran _____ sugar yesterday."

<u>DOWN</u>

- "Our bill is \$20, and there are four of us. If we _____ the check, we each pay \$5."
- Anna called me the <u>day.</u> I can't remember which day it was; maybe Tuesday or Wednesday."
- 3) "I haven't seen you for ages! What are you ______ these days?" • "I'm in college now."

For answers, see page 366

I'd better get going

Say this when you need to leave.



MORE EXAMPLES 🗩

"It's late. **I'd better get going**. But thank you for a very nice dinner."

A: "Would you like another coffee?" B: "Actually, **I'd better get going** now."

keep in touch

continue to have contact



MORE EXAMPLES 🗩

"My brother lives in Italy. We **keep in touch** by phone."

- A: "Do you **keep in touch** with your old classmates?"
- B: "Yes, we email each other."

send my regards to someone

Say this if you want someone to give your greeting to another person.



MORE EXAMPLES 🗩

- A: "How's your family?"
- B: "Fine thanks."
- A: "Send my regards to them."
- A: "Andy sends his regards to you."
- B: "Please send my regards back to him."

call someone back

phone someone who tried phoning you earlier



MORE EXAMPLES 🗩

A: "Mr. Smith called you."

B: "I know. I tried to call him back, but he wasn't in the office."

"I don't have the information you need. I'll find it and **call** you right **back**."

NOTE: **call** someone **right back** = call someone back *very soon*

go through something

search or examine something carefully



MORE EXAMPLES 🗩

"I **went through** my bag, but I still can't find my keys!"

"I'm **going through** this report. I want to double-check for mistakes."

For double-check, see page 141

returning someone call

Say this when you phone someone who tried phoning you earlier

MORE EXAMPLES 🗩

A: "Hi Mary. I'm returning your call"

B: "Thank Louis. I called you yesterday because..."

A: "May I speak to Don?"

B: "Can I ask what is regarding?"

A: "Yes. I'm returning his call."

For can I ask what it's regarding, see page 349

GRAB A PENCIL! • Puzzle #28



ACROSS

- (on the phone) "You tried calling me last night, but I wasn't home. Now I'm ____ your call."
- 4) "Look at the time! I'd better ____ going. I have to meet my husband soon."
- 5) (on the phone) "I can't talk right now. I'll call you ____ later."

DOWN

- "How is your sister?" "She's fine." "Please send my _____ to her."
- 2) "I want to go _____ all my clothes and throw away the clothes I never wear."
- "Juan moved to Spain, but we still contact each other. We keep ____ by email."

For answers, see page 367

on the other line

talking on a different phone line



MORE EXAMPLES 🗩

"When you called me, I was **on the other line**, so I couldn't talk to you."

A: "Can I speak to Ivan?"
B: "He's on the other line. Would you like to leave a message?"

on the right track

doing the right thing



MORE EXAMPLES 🗩

"We haven't succeeded yet, but we're on the right track."

A: "I want to get a better job, so I'm going to business school."

B: "You're on the right track."

almost all something

≈ 90% of something

NOT almost the cake



MORE EXAMPLES 🗩

"I'll be in the office **almost all** day. I'll just go out for lunch."

"Ernest Hemingway is my favorite writer. I've read **almost all** his books."

for the next four days

starting now and continuing for four days



MORE EXAMPLES 🗩

"We are fixing the elevator. For the next few hours, please use the stairs."

"Sam is on leave. For the next three weeks, Mary will be doing his job."

For on leave, see page 319

at three o'clock sharp

at exactly 3 o'clock; not 2:59 and not 3:01



MORE EXAMPLES 🗩

"The meeting will start **at** 4 o'clock **sharp**, so please be on time."

"The boat leaves **at** 7:59 a.m. **sharp**. So if you arrive at 8 o'clock, you will be too late."

let someone know

give someone information



MORE EXAMPLES 🗩

A: "When are you going on vacation?" B: "I'm not sure. I'll **let** you **know** soon."

"When you find out how much it costs, please **let** me **know**."

For find out, see page 258

GRAB A PENCIL! • Puzzle #29



ACROSS

- "Every morning at 9:59, the store manager unlocks the door. The store opens at 10 o'clock ___."
- 3) "I had \$100, but I spent \$90. I spent almost _____my money."
- 5) "Did you get the job?" "I'm not sure. The company will let ____ next week."
- 6) "I want to be a singer. I take singing lessons every day." • "You're on _____ track."

DOWN

- "Take this medicine every day. Start today and take it for five days."

 "Okay Doctor, I'll take it for _____ five days."
- (on the phone) "Ed can't talk to you now. He's on the other ____. He's talking to someone on another phone."

For answers, see page 367

How did something go?

Ask this to learn if something was successful.



MORE EXAMPLES 🗩

A: **"How did** your job interview **go**?" B: "It went well. I think I'll get a job offer."

A: **"How did** your presentation **go**?" B: "It went okay. I was a little nervous."

I'm interested in something

NOT I interesting



MORE EXAMPLES 🗩

A: "Why are you reading a book about Gandhi?" B: "I'm **interested in** his life."

"My son is **interested in** learn**ing** karate."

NOTE: sometimes interested in + _ing

hang up

end a phone call by cutting the connection



MORE EXAMPLES 🗩

A: "Is Mary still talking on the phone?" B: "No, she just **hung up**."

"This is a bad connection. I'll **hang up** and call you back."

For *a bad connection*, see page 142 For *call you back*, see page 193

it's someone's turn

it's someone's time to do something



MORE EXAMPLES 🗩

"Monday is my day to feed the cat. Tuesday is your day. Today is Tuesday, so **it's** your **turn**."

"There's no toner left in the copier. I changed the toner last time. Now **it's** Dave's **turn**."

NOTE: toner = a dry ink powder used in printers and copiers

For left, see page 185



eight feet long / wide / high

NOT long cight feet/ NOT wide four feet/ NOT high four feet



MORE EXAMPLES 🗩

A: "How big is your office?" B: "It's 20 **feet long** and 15 **feet wide**."

A: "How high is Mount Everest?" B: "It's 29,035 **feet high**!"

move on

begin a new topic

We often use this in meetings.



MORE EXAMPLES 🗩

"We can't solve this problem right now, so let's **move on** to the next problem."

"We've been talking about this for an hour! We should **move on**."

GRAB A PENCIL! • Puzzle #30



ACROSS

- "Why don't you like your history class?" "I'm not interested ____ history."
- Sam cooked on Wednesday. Marcy cooked on Thursday. It was my ____ on Friday."
- 5) "We have answered the first question. Let's _____ to the second question."
- 6) "After I finish this phone call, I will _____ the phone and start working."

DOWN

- "Look! That snake is longer than a car!" "Yes, actually it's 16 ____!"
- 2) "How _____ your job interview ____?" "It went well. We talked for a long time."

For answers, see page 367
wrap up

finish a meeting



MORE EXAMPLES 🗩

A: "Sorry I missed the meeting. What time did you wrap up?" B: "At 5 o'clock."

"I'd like to **wrap up** this meeting by 6 o'clock, so let's move on to the next point now."

For by 6 o'clock, see page 117 For move on, see page 209

there's no point

there's no reason

Say this when it is not useful to do something.



MORE EXAMPLES 🗩

A: "Let's go to the mall."

B: "There's no point. It's closed now."

A: "Should I fix this printer?"

B: "No, it's too old. There's no point in fixing it. It will just break again."

NOTE: sometimes there's no point in + _ing

calm down

become relaxed



MORE EXAMPLES 🗩

- A: "I'm so angry at Maria. I'm going to talk to her right now!"
- B: "You should **calm down** before you talk to her."

"I always feel nervous before a job interview. So I sit quietly and try to **calm down** first."

Can I make a suggestion?

You can ask this before suggesting something.



MORE EXAMPLES 🗩

- A: "I don't like taking the bus."
- B: "Can I make a suggestion?"
- A: "Okay."
- B: "Why don't you take the train instead of the bus?"

A: "This office is dark." B: "**Can I make a suggestion?**" A: "Sure." B: "Let's paint it yellow."

For instead of, see page 173

do something **in** five days

it takes five days to complete something



MORE EXAMPLES 🗩

"She can run five miles in 30 minutes!"

"He ate six burgers **in** five minutes! No wonder he's sick!"

For *no wonder*, see page 20 For a different meaning of *in*, see page 12

for the time being

at this time only; not forever



MORE EXAMPLES 🗩

"We plan to buy a house, but **for the time being** we're living with my parents."

"I'm working as a waiter **for the time being**. But I hope to become a doctor."

GRAB A PENCIL! • Puzzle #31



ACROSS

- "Kids, stop running around the house! Please calm ____ and sit quietly."
- 5) "You should paint your house." "There's _________ in painting it. I'm moving next month."
- 6) "I don't like my hairstyle!" "Can I _____ suggestion?" • "Sure." • "Get it cut short."

DOWN

- 2) "The meeting was so long. We finally ____ up at 8 p.m.!"
- "My car is at the repair shop, so I'm using a bicycle for the time ____."
- 4) "How long does it take to walk to the bank?"
 - "I can walk there ____ five minutes."

For answers, see page 367

I see your point

I understand your opinion or feelings



MORE EXAMPLES 🗩

- A: "If you buy a car, you won't have enough money to buy a house."
- B: "I see your point, but I need a car to get to work."
- A: "You often borrow my car and use all the gas! Gas is expensive."
- B: "Yes, I see your point. I'll buy gas next time."

it's not worth it

it requires too much effort for a small result



MORE EXAMPLES 🗩

- A: "Are you going to paint your house?"
- B: "No. It's not worth it. We are moving next year."
- A: "If you clean my house, I'll give you five bucks."
- B: "Five bucks? No thanks. It's not worth it."

NOTE: bucks = dollars



can afford / can't afford

have enough money / don't have enough money



MORE EXAMPLES 🗩

"I can't afford a car, so I bought a bicycle."

"Big companies **can afford** to buy any computer system that they want."

the same as

NOT same like



MORE EXAMPLES 🗩

A: "I'm going to order a burger." B: "I'll have **the same as** you."

A: "Is your new office bigger than your old one?"

B: "No. It's the same size as the old office."

any minute now

very soon



MORE EXAMPLES 🗩

"Fred is outside parking his car. He'll be here **any minute now**."

"Would everyone please sit down? Ivan is going to start the meeting **any minute now**."

pull strings

use personal contacts to get something



MORE EXAMPLES 🗩

- A: "How did he become vice president of the company?"
- B: "His father is the president. His father **pulled** some **strings**."

A: "I'd like to work for ABC Company."

- B: "My uncle works there."
- A: "Maybe he can **pull** a few **strings** for me."

GRAB A PENCIL! • Puzzle #32



ACROSS

- "Let's not leave at 8 o'clock. There will be less traffic at 10." • "I see your _____. Let's leave at 10."
- "Those shoes cost \$99. I only have \$50. I can't _____ those shoes."
- 5) "My friend works at this restaurant. Maybe he can pull some ____ and get us a good table."

DOWN

- 2) "My car is a Firebird." "I have _____ same car _____ you! My car is a Firebird too!"
- 3) "The movie theater is 20 miles from here."
 - "Drive 20 miles just to see a movie? It's not ______it."
- Please wait near the door. The taxi will be here <u>minute now.</u>"

For answers, see page 367

lend someone something

give something to someone for a short
 time — they will return it later

NOT Could you borrow me



MORE EXAMPLES 🗩

"I **lent** Susan my jacket, but she never gave it back to me. She borrowed it from me last year!"

A: "I forgot to bring my cell phone." B: "Here, I can **lend** you my phone."

within the hour

less than one hour after from now

MORE EXAMPLES 🗩

"If you take the medicine now, you'll start to feel better **within the hour**."

"I'm going to the bank now. I'll be back **within the hour**.

For *back*, see page 264

226 innerhalb einer Stunde

go over something

check the details of something



MORE EXAMPLES 🗩

"Let's **go over** the travel arrangements. Your flight departs on Tuesday at 9:35 p.m. and ..."

"Make sure you **go over** the contract carefully before you sign it."

For make sure, see page 353

How's something coming along?

tell me about the progress of something that is *not* finished



MORE EXAMPLES 🗩

A: **"How's** your project **coming along**?" B: "It's coming along fine."

A: **"How's** the report **coming along**?" B: **"**We are half-way through."

For half-way through, see page 137

What's something for?

What is the purpose of something?



MORE EXAMPLES 🗩

A: **"What are** these machines **for**?" B: "For making bread."

A: **"What's** this key **for**?" B: "It's for the bathroom."

watch out

be careful of something that can be dangerous



MORE EXAMPLES 🗩

"Watch out! There's a hole in the road!"

"When you swim in the ocean, **watch out** for sharks."

GRAB A PENCIL! • Puzzle #33



ACROSS

- "If you ride your bicycle on that street, please watch _____ for cars."
- "It's 3 o'clock. I'm leaving sometime before 4 o'clock. I'm leaving ____ the hour."
- 6) "The numbers in our sales report look too low. Let's _____ the numbers again."

DOWN

- "How's your homework ____ along?" "Okay, Dad. I'm almost finished."
- 3) "I don't have a pen." "Here, I'll ____ mine."
- 5) "What's this machine ___?" "It's for cleaning my car."

For answers, see page 367

leave something somewhere

let something stay somewhere;
forget something somewhere



MORE EXAMPLES 🗩

"I think I left my glasses on your desk."

- A: "Where should I put this book?"
- B: "Just **leave** it on the table. I'll put it away later."

For put it away, see page 174

call in sick

phone your boss to say you can't come to work because you're sick



MORE EXAMPLES 🗩

A: "Where's Bob? He's not at his desk." B: "He **called in sick**."

"Susie **called in sick** today, so the sales department is short by one person."

For short by, see page 267

Can I have a word with you?

Can I speak to you for a short time?



MORE EXAMPLES 🗩

- A: "Can I have a word with you?"
- B: "Yes."
- A: "We have to change the time of the meeting."

A: "Can I have a word with you?"

B: "Can you wait five minutes? I'm on the phone."

in a row

one thing directly after another thing



MORE EXAMPLES 🗩

"We went to Japan three years **in a row**. In 2004, 2005 and 2006."

"I exercised on Monday, Tuesday, Wednesday and Thursday. Is it healthy to exercise four days **in a row**?"

pick someone up

stop to get someone



MORE EXAMPLES 🗩

- A: "How did you get to the doctor?"
- B: "My husband **picked** me **up** at work and drove me."

"Rob's plane arrives at 4:30 p.m. tomorrow. I'll **pick** him **up** at the airport."

in luck / out of luck

lucky / unlucky



MORE EXAMPLES 🗩

- A: "Would it be possible to see the doctor today?"
- B: "You're **in luck.** A patient just canceled. You can come in at 2 o'clock."

"Oh no! We're **out of luck**. The store has already closed."

For Would it be possible, see page 257

GRAB A PENCIL! • Puzzle #34



ACROSS

- "I need to speak to you for a few minutes. Can I have a _____ you?"
- 5) "David gave me flowers on Friday, Saturday and Sunday." ■ "Wow! Three days in _____."
- 6) "I have a car so I will _____ you _____ at your house and drive you to the party."

DOWN

- 2) "I'd like to buy your car." "Sorry, you're _____ ____ luck. I just sold it."
- "Joe can't come to work today because his tooth hurts. He called ____."
- 4) "When you finish eating, don't ____ your dishes on the table. Please wash them."

For answers, see page 367

last three hours

continue for three hours



MORE EXAMPLES 🗩

- A: "How long did the Second World War last?"
- B: "It lasted six years, from 1939 to 1945."

A: "I hope the meeting doesn't **last** long." B: "I think it will **last** about an hour."

For a different meaning of last, see page 244

get something done

finish something



MORE EXAMPLES 🗩

A: "When can you **get** the job **done**?" B: "I can **get** it **done** by Friday."

"I can't **get** everything **done** today. I'll finish tomorrow."

For by Friday, see page 117

take longer than someone expected

need more time than originally planned



MORE EXAMPLES 🗩

"I thought it would take two hours to drive to your house, but it took three hours. It took longer than I expected."

"I was supposed to finish this job today, but it's **taking longer than** I **expected**. I'll finish it tomorrow."

For supposed to, see page 305

have a sense of humor

enjoy funny things; enjoy laughing



MORE EXAMPLES 🗩

"I'd like to marry a man who **has a sense of humor**."

"It's important to **have a sense of humor** when life gets stressful."

can't get something down / in / out / open

Say this when something is difficult to do.



MORE EXAMPLES 🗩

"My disc is stuck in my computer! I can't get it out!"

"My suitcase is full. I **can't get** my shoes **in**."

last 20 years

can function or can be used for 20 years



MORE EXAMPLES 🗩

"I buy leather shoes because leather **lasts** a long time."

"I bought a cheap radio. It **lasted** six months. Then it broke."

For a different meaning of last, see page 239

GRAB A PENCIL! • Puzzle #35



ACROSS

- "Paul's parties are always fun. They usually all night long."
- 4) "I'm surprised it took you two months to write that report!" • "Yes, it took longer than I ____."
- "Lillian never laughs or makes jokes. She has no sense of ____."

DOWN

- "If you keep your medicine in the refrigerator, it will _____ a long time."
- 2) "I haven't finished building your table." "Can you _____ it done by tomorrow?"
- "There is some paper stuck in my printer. I can't ____ it ___."

For answers, see page 367

I'm sorry to hear...

When something bad happens to someone, say this to show you care.



MORE EXAMPLES 🗩

- A: "I'm sorry to hear about your car accident."
- B: "Thanks. I'm feeling better now."
- A: "My dog died."
- B: "I'm sorry to hear that. I know how much you loved your dog."
Would you prefer a or b?

Do you want a or b?

Ask this when you give someone a choice.



MORE EXAMPLES 🗩

A: **"Would you prefer** coffee **or** tea?" B: "Coffee, please."

A: "Would you prefer to meet at my office or yours?"
B: "It's up to you."

For it's up to you, see page 338



from now on

starting now and continuing forever



MORE EXAMPLES 🗩

"I just won \$10,000! From now on, I'm going to take taxis, not buses!"

"Judy is our new receptionist. **From now on**, she will answer the phone."

that's funny

that's strange



MORE EXAMPLES 🗩

A: "Did you get my letter?"

B: "No."

A: "That's funny. I mailed it two weeks ago."

A: "Sandra isn't here yet."

B: "That's funny. She called me two hours ago and said she was on her way."

For *ago*, see page 46 For *on her way*, see page 53

there's nothing I can do (about it)

Say this when you cannot help someone.



MORE EXAMPLES 🗩

- A: "I want to take the 2 o'clock train!"
- B: "But, I told you it's fully booked. There's nothing I can do."
- A: "Taxi Driver, please drive faster!"
- B: "There's nothing I can do! We're stuck in traffic."

For stuck in traffic, see page 23

I'd better let you go

Say this to end a phone call politely.



MORE EXAMPLES 🗩

A: "**I'd better let you go** now." B: "Okay. Keep in touch." A: "I will. Bye."

A: "I'm sure you're busy. I'd better let you go."

B: "Okay. Nice talking to you."

For keep in touch, see page 191

GRAB A PENCIL! • Puzzle #36



ACROSS

- "It didn't rain, but the street is wet. That's
 ____." "You're right, that is strange!"
- 5) "I'm sorry _____ your mother is sick. I hope she gets better soon."
- 6) "Please lower the price!" "I'm sorry. There's nothing I can _____. You have to speak to the boss."

DOWN

- "I just smoked my last cigarette! I quit! From _____, I will not smoke."
- 3) "How will we get downtown? Would you ______ take the train or the bus?"
- (on the phone) "Jane, I know you're busy. I'd better <u>you</u> now."

For answers, see page 367

look into something

investigate; research



MORE EXAMPLES 🗩

"We just moved to a new city. We're **looking into** schools for our children."

A: "There's a problem with my bill." B: "I'll **look into** the problem right away."

For right away, see page 31

reach someone

contact someone by phone, email, fax, etc.



MORE EXAMPLES 🗩

A: "How can I **reach** you?" B: "You can email me at this address."

"I'll be away on business for a few days, so you won't be able to **reach** me at the office."

For away on business, see page 262

get by

manage but with difficulty



MORE EXAMPLES 🗩

"My car broke down. I have to **get by** with my bicycle for a few days."

"We don't have much money, but we can **get by** if we don't spend much."

How long does it take to get to a place?

How much time is needed to arrive at a place?



MORE EXAMPLES 🗩

- A: "How long does it take to get to Montreal from Toronto?"
- B: "It takes about five hours."
- A: "How long does it take to get to the bank?"
- B: "Not long. It's a five-minute walk."

Would it be possible for someone to...

This is a polite request. Say this when you don't know if someone can help you

MORE EXAMPLES 🗩

"Would it be possible for me **to** see the doctor today? I don't have an appointment."

A: "Would it be possible for you to lend me \$300?"

B: "\$300! That's a lot of money!"

For lend, see page 225

find out

get a piece of information



MORE EXAMPLES 🗩

A: "Let's go see that new movie tonight." B: "Okay. I'll **find out** when it starts."

- A: "How old is Jane?"
- B: "I don't know, but I can **find out**. I'll ask her sister."

GRAB A PENCIL! • Puzzle #37



ACROSS

- "If you need to speak to me, you can ____ me at home on most evenings."
- 4) "Teacher, a student is crying!" "Thank you. I'll look ____ the problem right now."
- 5) "I can't speak English well, but I can ____ by."
- 6) "I'm going to Boston next week. _____ be possible for me stay at your house?"

DOWN

- 1) "How long does it ____ to ___ to the airport?"
 "About 30 minutes by car."
- 2) "When does his flight arrive?" "I don't know, but I'll _____. I'll call the airline."

For answers, see page 367

How long have you been in this place?

Ask this to know the amount of time spent in the place someone is *now*.



MORE EXAMPLES 🗩

- A: "How long have you been in Hong Kong?"
- B: "I've been here for six months, but I still can't find a job!"
- A: "How long have you been in this country?"
- B: "For five years. I grew up in Sri Lanka and moved here five years ago."

For ago, see page 46

What does this mean?

NOT What mean this?; NOT This mean what?



MORE EXAMPLES 🗩

A: **"What does** 'large' **mean**?" B: "It means 'big'."

A: **"What does** 'insatiable' **mean**?" B: "I don't know. Look it up in the dictionary."

For look it up, see page 128

away on business

in another city or country on a business trip



MORE EXAMPLES 🗩

A: "Are you free next week?" B: "No, I'll be **away on business**."

A: "I tried calling you last week, but I couldn't reach you."

B: "I was away on business."

For reach, see page 254

should have done something

Say this when something was a good idea, but you didn't do it. You made a mistake and now it's too late.



MORE EXAMPLES 🗩

"Fred wanted to marry you, but you said no. Now he's very successful. You **should have** married him!"

"The copier is broken because you put in too much paper. You **shouldn't have** put in so much paper."

For successful, see page 309



someone is back

someone has returned from somewhere



MORE EXAMPLES 🗩

- A: "Miss French went to the bank. Is she back?"
- B: "No, she isn't back yet."

"My father was in the hospital for a few days, but now he's **back** home."

by the way

Say this to introduce a different topic.



MORE EXAMPLES 🗩

A: "Are you ready to go to lunch?" B: "Yes let's go **By the way** your p

B: "Yes, let's go. By the way, your mother called."

"...then we visited Paris and then we went to London. **By the way**, how's your sister?"

GRAB A PENCIL! • Puzzle #38



<u>ACROSS</u>

- 1) "How long ____ you ____ in this city?" "I've been here for seven months."
- 3) "We have a test today, but I didn't study! I should _____ studied last night."
- 5) "What ____ 'speedy' ___?" . "Speedy' means 'fast'."
- 6) "Your sister went to Mexico. Is she still there?"
 "No, she's ____."

DOWN

- 2) "My husband often travels for his job. In fact, he's _____ business right now. He's in Brazil."
- "Let's print these documents now. By _____, I'm having a party next Friday."

For answers, see page 367

short by

Say this when you don't have enough. This shows how much you need.



MORE EXAMPLES 🗩

"We need 10 players for our football game. We have eight players, so we're **short by** two."

A: "My cash register is **short by** \$15."
B: "You must have given a customer too much change."

For must have, see page 130

Have you been waiting long?

This is a polite question to ask someone waiting for you.



MORE EXAMPLES 🗩

A: **"Have you been waiting long?"** B: "No, just a few minutes."

"I'm sorry to keep you waiting. Have you been waiting long?"

Will that be all?

Is that the only thing you want?

Servers say this in restaurants

MORE EXAMPLES 🗩

A: "I'll have a salad and an iced tea, please."

B: "Will that be all?"

A: "Yes, that's it, thank you."

A: "I'd like a cheeseburger to go, please."B: "Will that be all?"A: "No. And a Diet Coke, too."

For *that's it*, see page 59 For *to go*, see page 270

For here or to go?

Do you want to eat/drink here in the restaurant, or do you want to take it away?

Servers ask this in restaurants.



MORE EXAMPLES 🗩

A: "One cheeseburger, please."

- B: "Is that for here or to go?"
- A: "It's to go."

A: "I'd like two coffees, please."

- B: "For here or to go?"
- A: "For here, please."

look / look like

look + adjective / look like + noun



MORE EXAMPLES 🗩

- A: "You look tired."
- B: "That's because I worked late every night this week."
- A: "My new haircut is too short. I **look like** a boy."
- B: "No, you look beautiful."

NOTE: noun = thing (e.g., book, house); adjective = describing word (e.g., good, tall)

at least 21

21 or more than 21

MORE EXAMPLES 🗩

A: "I wonder how much that jacket costs."

B: "**At least** \$200. Maybe even \$300! It's made of leather."

"That piano is heavy! You need **at least** four people to help you carry it."

For made of, see page 122

GRAB A PENCIL! – Puzzle #39



get back to someone

contact someone as a reply by
 phone, email, fax, etc.



MORE EXAMPLES 🗩

"I don't have that information right now. I'll get back to you later."

"Please get back to me by email or phone."

as far as I know

based on the information I have

Say this when you might be wrong.



MORE EXAMPLES 🗩

A: "Is Ali going to the meeting?"

B: "Yes. **As far as I know**, he's going. Bob told me everyone is going."

"There was a fire at the bank! As far as I know, nobody was hurt. That's what I heard on the radio."

How was something?

It's polite to ask about someone's recent experience.

Say this to know if it was good or bad.



MORE EXAMPLES 🗩

- A: **"How was** your vacation?" B: "It was great, thanks."
- A: "How was the conference?"
- B: "Interesting. There were a lot of good speakers."

show someone around

take someone for a tour



MORE EXAMPLES 🗩

"Welcome to Boston. I'll **show** you **around** the city tonight."

"We're interested in buying this house. Could you **show** us **around**?"

For interested in, see page 205

stand for

mean

Say this when only the first letters of words are used.



MORE EXAMPLES 🗩

"U.S.A. stands for United States of America."

A: "What does FYI **stand for**?" B: "It **stands for** 'for your information'."

make yourself / yourselves at home

please feel relaxed and comfortable

Say this to welcome guests to your home.



MORE EXAMPLES 🗩

"Hi James. Come in and **make yourself at home**. Let me take your coat."

A: "May I use your phone?" B: "Go ahead. **Make yourself at home**."

For go ahead, see page 110

GRAB A PENCIL! • Puzzle #40



ACROSS

- 4) "I need Gloria's phone number." "Okay. I'll find it. Then I'll get ____ you."
- 5) "We have a visitor from Canada. Last night I _____ him ____ our city."

DOWN

- "Welcome to our house, Steve. Please relax and make ____ home."
- 2) "____ the party last night?" "It was fun."
- 3) "C.O.D. _____ 'cash on delivery'."

For answers, see page 367

help yourself / yourselves

serve your own food or drink



MORE EXAMPLES 🗩

A: "Can I have some more soup?"B: "Sure. Could you **help yourself**? I have to cut the cake."

"Ladies, if you'd like tea or coffee, please help yourselves."

back and forth

in one direction, then in the opposite direction — repeated many times



MORE EXAMPLES 🗩

"That was a long tennis game. The ball went **back and forth** for two hours!"

"We emailed **back and forth** for six months before we met."
short notice

without much advance warning



MORE EXAMPLES 🗩

"Could you type this letter for me? I know it's **short notice**, but I need it in 20 minutes."

A: "Can you repair my car today?"

B: "No, sorry, I can't do it on **short notice**. I have to repair a lot of cars today."

NOTE: do something **on short notice**

come up with something

produce an idea or solution



MORE EXAMPLES 🗩

"Those birds keep eating my flower seeds. I need to **come up with** a solution to the problem."

"Carl **came up with** a great idea for our presentation!"

hands-on experience

experience where you learn by doing something, not by studying



MORE EXAMPLES 🗩

"I study cooking, but I work as a waiter. This gives me **hands-on experience** in the restaurant business."

"I'm an architect now, but first I worked as a builder. That **hands-on experience** taught me a lot."

once every four years

NOT four years once



MORE EXAMPLES 🗩

A: "I go jogging once a week." B: "I only go **once every** two week**s**."

"The earth goes all the way around the sun once every 365 days."

For once a week, see page 363

GRAB A PENCIL! • Puzzle #41



ACROSS

- "I never took a computer class. I learned how to use computers through _____ experience."
- "If you'd like a piece of cake, go into the kitchen and _____."
- 6) "There were mice in our house. Then we came a solution. We got a cat!"

<u>DOWN</u>

- "Can you write that report today?" "No, I can't do it on short ____. I need more time."
- "We have a store downtown and a store in the suburbs. I manage both stores, so I drive _____ and ____ a lot."
- 5) "How often do you see your parents?" "I see them once ____ three weeks."

For answers, see page 367

Could you press 15?

Ask this in an elevator if you can't reach the buttons.



MORE EXAMPLES

A: "Which floor would you like?" B: "**Could you press** seven, please?"

"Could you press six, please? I can't reach it. Thanks."

Can I get by?

Ask this when you need someone to move so you can go past them.



MORE EXAMPLES 🗩

A: "Can I get by, please? I have to catch a train."
B: "Oh, sorry."

"Excuse me. Can I get by? I need to get off the bus here."

For get off, see page 303



I'd recommend something

Say this to suggest something.

NOT I recommend you to buy the Imax



MORE EXAMPLES 🗩

A: "Do you know any good French restaurants?"

B: "Yes, I'd recommend Chez Pierre."

A: "I need exercise. What should I do?" B: "**I'd recommend** swimm**ing**."

NOTE: sometimes **recommend** +_**ing**

I don't know offhand

I don't have the information in my memory

Say this when you need to go and find the answer.



MORE EXAMPLES 🗩

- A: "How many people live in London?"
- B: "I don't know offhand. I'll look it up on the Internet."
- A: "Do you know Sam's phone number?"
- B: "I don't know it offhand. It's in my address book."

For look it up, see page 128



have something done

Say this when you arrange something, but someone else does it.



MORE EXAMPLES 🗩

"There were workers in my house yesterday. I **had** the walls painted and I **had** the air conditioner repaired."

"We make radios, but we don't make the small parts. We **have** the parts made by another company."

move something up

change a plan to an earlier time



MORE EXAMPLES 🗩

"The deadline was Friday, but they **moved** it **up** to Thursday."

A: "Lunch is scheduled for 2 o'clock."

B: "That's a bit late. Can we **move** it **up** to one o'clock?"

NOTE: a bit = a little

GRAB A PENCIL! • Puzzle #42



ACROSS

- "Which pasta dish is the best?" "I'd ____ the spaghetti with meatballs."
- 5) (on an elevator) "Could you ____ five, please?"
- 6) "Did you repair your car yourself?" "No, I _____ my car repaired at Tony's Auto Repair."

DOWN

- 2) "How old is Tina?" "I don't know ____. I'll look in her file and find out."
- 3) "The meeting is scheduled for next Friday, but let's _____ it ____ to this Wednesday."
- 4) "Excuse me, you are standing in front of me and I need to go past you. Can I ____?"

For answers, see page 368

the week after next

the week after next week

NOT next next week



MORE EXAMPLES 🗩

"My exam is **the week after next**, so I have to study hard next week."

"We can't get it done by next week, but we can get it done by **the week after next**."

For *get it done*, see page 240 For *by*, see page 117

I wish you all the best

Say this to wish someone happiness and success in their future or with a big project.



MORE EXAMPLES 🗩

"Good-bye students. I wish you all the best next year."

"I wish you all the best with your new business. I'm sure it will be a success!"

if I were you, I'd...

Say this to give advice by imagining you are in the other person's situation.



MORE EXAMPLES 🗩

- A: "My salary is low and I don't enjoy my job."
- B: "If were you, I'd look for another job."
- A: "We've repaired our fax machine twice this year."
- B: "If I were you, I'd buy a new one."

in other words

Say this if you need to repeat something a different way.



MORE EXAMPLES 🗩

"A five-year-old child could understand this computer program. **In other words**, it's very easy."

"Employees are expected to have completed all duties prior to departure. **In other words**, finish your work before you go home."

tell someone

NOT tell to someone; NOT tell that



MORE EXAMPLES 🗩

"She **told him** to wait. He **told her** that he couldn't wait."

"I **told the kids** to clean up their rooms. Please **tell them** again!"

it's easy to/ it's difficult to

NOT I'm easy to / NOT I'm difficult to

MORE EXAMPLES 🗩

"**It's easy to** get to the airport. Just follow the signs."

"It's difficult for me to read without my glasses."

300

GRAB A PENCIL! • Puzzle #43



ACROSS

- 3) "I go to bed very late, so it's ____ wake up early."
- 5) "Good luck, John! I wish you all _____ in your new job."
- 6) "I'm on vacation for three weeks: this week, next week, and the week _____."

DOWN

- 1) "I ____ Michael that you want to see him."
- "Your son has high emotional intelligence. In other ____, he's kind and caring."
- 4) "Your car is 20 years old. If _____ you, I'd buy a new car."

For answers, see page 368

give up

quit; stop doing something

MORE EXAMPLES 🗩

"I called three times, but he never answered the phone. In the end I **give up**."

"I feel healthier now because I **gave up** smoking last year."

NOTE: sometimes give up + _ing

get on / get off / get in / get out

get on / get off = for buses, trains and planes get in / get out = for cars and taxis



MORE EXAMPLES 🗩

"I was wearing my glasses when I **got on** the plane. I lost them when I **got off** the plane or when I **got in** the taxi!"

"Taxi Driver, I'd like to **get out** at the next street, please." SAY IT BETTER IN ENGLISH

even though

Say this when you show 2 contrasting or opposite ideas

MORE EXAMPLES 🗩

"Even though he's rich and successful, he's hot a happy person."

"ABC Printing Company is very good. So **even though** they charge a lot, we use the company."

was / were supposed to

Say this to talk about a plan that didn't happen.



MORE EXAMPLES 🗩

"I **was supposed to** go to the meeting. I planned to go, but I didn't. I was tied up."

"We **were supposed to** finish this last month, but it's still not complete."

For tied up, see page 15

take a chance

do something that might result in danger or failure



MORE EXAMPLES 🗩

"The mountain was icy and dangerous, but we **took a chance** and climbed up."

"We spent \$10,000 on advertising. We **took a chance**, but it didn't work. It didn't increase sales."

on second thought

Say this when you change your decision.

MORE EXAMPLES 🗩

"Let's meet at the library. **On second thought**, let's meet at the coffee shop because the library is closed."

A: "I'm going to buy this tie."B: "It's \$300? **On second thought**, I think I'll buy a different one."

GRAB A PENCIL! • Puzzle #44



ACROSS

- "I must lose weight, so I will _____ fatty foods."
- 4) "Let's order a small pizza. On ____ thought,
 - let's order a large pizza. I'm very hungry!"
- 5) "_____ Julio is a doctor, he smokes!"

DOWN

- "I was _____ meet James at a restaurant last night, but I forgot!"
- 2) "I was reading a book on the bus, so I forgot to _____ at my stop."
- 3) "We want to go swimming, but it might rain."
 "Let's _____ chance and go to the beach anyway."

For answers, see page 368

he was successful / he succeeded / he had success

NOT he success; NOT he successful



MORE EXAMPLES 🗩

"I'd always wanted to climb Mount Everest and finally I **succeeded**."

"I had a lot of success with importing. I was successful because I worked hard."

on average

about; around

This is the result when you add amounts together, then divide by the number of amounts.



MORE EXAMPLES 🗩

"Children watch, **on average**, five hours of television every day."

"I cook chicken, **on average**, once every two months."

For once every two months, see page 286

do well

be financially successful



MORE EXAMPLES 🗩

"Two years ago, I didn't **do** very **well**. I made only five sales. But I **did well** last year. I made over 70 sales!"

"Look at Frank's expensive new car! He must be **doing well**."

For *ago*, see page 46 For *must be*, see page 356

the bottom line is

the main idea is; the thing I'm really trying to say is

MORE EXAMPLES 🗩

"I worked hard on the project. I tried my best. But **the bottom line is** I couldn't finish it."

"He's lazy, his work is not good, and he's late every day. **The bottom line is** we have to let him go."

For let him go, see page 333

Could you go over that again?

Ask this if you need someone to repeat a lot of information.



MORE EXAMPLES 🗩

"Could you go over the instructions again? I didn't understand everything you said."

- A: "... then turn left and then right and then..."
- B: "Sorry, I'm not following you. Could you go over the directions again?"

For I'm not following you, see page 36



have a good time

Say this before someone goes somewhere enjoyable.



MORE EXAMPLES 🗩

A: "Mom, I'm going to my friend's house now." B: "Okay, **have a good time**."

- A: "My sister will be here any minute now. We're going out for dinner."
- B: "Have a good time."

For any minute now, see page 222

GRAB A PENCIL! – Puzzle #45

ACROSS

- 3) "My stomach is to big and my pants are to tight. The bottom __ is need to lose weight."
- 4) "Did you do well on your exams?""Yes, I was __ because I studied hard."
- 5) "Tomorrow I'm going on vacation to Florida!"
 - "Well, ____ good time."
- 6) "I didn't understand the instructions. Could you ____ them again?"

<u>DOWN</u>

- 1) "Our company has many new clients. We are doing _____ this year."
- 2) "Our students are from 19 to 25 years old. They are, on ___, 22 ears old."

For answers, see page 367

hear of something / someone

know that something / someone exists



MORE EXAMPLES 🗩

- A: "The newspaper says that Sharon Stanley died!"
- B: "Who is she? I've never heard of her."
- A: "Have you seen the movie *Danger Zone*?"
- B: "No, but I've **heard of** it. My sister told me about it."

Is something included?

Is the cost of something already added on to the price?

NOT Is it include breakfast?



MORE EXAMPLES 🗩

- A: "I'm interested in this laptop for \$1,999. Is the carrying case **included**?"
- B: "Yes, you get the laptop and the case, all for \$1,999."

A: "How much is this watch?" B: "\$100." A: "**Is** tax **included**?"

B: "No. With tax, it comes to \$107."

For comes to, see page 334



it depends on something

something will decide for me

NOT it's depend



MORE EXAMPLES

A: "How much does it cost to mail a package?" B: "**It depends on** the weight."

A: "Are you going to buy one shirt or two?" B: "**It depends on** the price."
on leave

having planned absence from work



MORE EXAMPLES 🗩

A: "Does Nancy still work here?"
B: "Yes, but she's **on leave** taking care of her mother."

"My wife is **on** maternity **leave**. We just had a baby, so she has three months off!"

NOTE: on maternity leave = absent from work to give birth

For have three months off, see page 325



bring someone up to date tell someone the most recent information



MORE EXAMPLES 🗩

- A: "Please **bring** me **up to date** on the computer problem."
- B: "I fixed it. Then it broke again. Now it's at the repair shop."
- A: "How's Ann? I haven't seen her for years!"
- B: "Let me bring you up to date. She got married, moved to Japan, and now she teaches English."

For I haven't seen her for, see page 187

Can you tell me how to get to a place?

This is a polite way to ask for directions.



MORE EXAMPLES 🗩

- A: "Can you tell me how to get to Whitman's Jewelers?"
- B: "Take the elevator to the third floor and turn left."
- A: "Can you tell me how to get to the human resources department?"
- B: "Go down the hall and you'll see it."

GRAB A PENCIL! • Puzzle #46



ACROSS

- "Let me bring you _____. I got married, had two children, and recently started my own company."
- Louis is not working this week. He's on _____.
 His wife is having a baby."
- 6) "Can you tell me _____ to the bank?"
 "Go straight and turn left on Mill Street."

DOWN

- 2) "Are you going to the party?" "It ____ my wife. If she wants to go, we'll go."
- 3) "I'd like to buy this electronic toy. Are the batteries ___?" • "No, they are sold separately."
- 4) "Do you know who Mick Jagger is?" "No, I've never _____ him. Is he an actor?"

For answers, see page 368

even if it rains

it might rain, but rain is not important rain will not change the situation

NOT even it rains



MORE EXAMPLES 🗩

"José is a great student. He studies every day. **Even if** he's tired, he studies."

"Even if a customer doesn't buy anything, be polite to him or her."

a no-win situation

a situation that can have only bad results



MORE EXAMPLES 🗩

"When a supermarket opened near our store, we lost customers. Now, we can't sell the store. It's **a no-win situation**."

"If I work, I have to pay for a babysitter. If I stop working, I will lose money. It's **a nowin situation**."

have time off

have non-working time arranged by the company



MORE EXAMPLES 🗩

"I **have** a week **off** in July, so I might go to Spain."

A: "Do you work on weekends?" B: "Only on Saturdays. I **have** Sundays **off**."

get together with someone

meet someone socially



MORE EXAMPLES 🗩

"Would you like to **get together** next week? We could go and see a movie."

A: "I'm leaving next week."

B: "Let's **get together** for lunch before you leave."

as for something

Say this to introduce a topic.

NOT about the hotel



MORE EXAMPLES 🗩

"Sergio's is a good restaurant. **As for** the service, it's fast and the waiters are friendly. **As for** the price, it's pretty cheap."

A: "What do we need for the party?"

B: **"As for** food, we need a cake. **As for** decorations, let's buy some balloons."

What's someone / something like?

Tell me about someone or something.



MORE EXAMPLES 🗩

- A: "What's that restaurant like?"
- B: "Well, the food is spicy and it's a little expensive."

A: "What's your boss like?"

B: "He's very serious. On the other hand, he's very kind."

For on the other hand, see page 358

GRAB A PENCIL! • Puzzle #47



ACROSS

- 2) "My classes end in May. My job starts in July. I ____ one month ____ in between."
- 5) "If I walk, I'll be late. If I drive, I won't find a parking space. It's a _____ situation."
- 6) "I love my job. I might win the lottery, but _____ ___ I get rich, I will keep my job."

DOWN

- "Last night I _____ together with some friends. We went out for dinner."
- 3) "Let's paint the living room green and the kitchen yellow. _____ the bedrooms, let's use wallpaper."
- 4) "What's your school ____?" "It's big and modern, and the teachers are very good."

For answers, see page 368

short for something

a shorter way to say a word



MORE EXAMPLES 🗩

"S'pore is short for Singapore."

A: "I need to buy milk and a veggie."

- B: "What's a veggie?"
- A: "It's short for vegetable."

know how

have the skill or knowledge



MORE EXAMPLES 🗩

A: "Do you **know how** to use this fax machine?"

B: "No, but I'll figure it out."

"Mom **knows how** to type, but she doesn't **know how** to use a computer."

For figure it out, see page 160

say that / say to

NOT you said me; NOT I said him



MORE EXAMPLES 🗩

A: "What did you **say to** him?" B: "I **said that** I was interested in the job."

"She **said that** she has two brothers, and she told me that they're twins."

For told me, see page 299

let someone go

take away someone's job

MORE EXAMPLES 🗩

"He took money from the company, so his boss **let** him **go**."

"Our company isn't doing well. We **let** five people **go** to save some money."

For do well, see page 311

it **comes to**

Say this before the total amount.



MORE EXAMPLES 🗩

"I bought a lot of food last week. My bill **came to** \$200."

A: "How much is this?" B: "It's \$6. With tax, it **comes to** \$6.42."

give me five minutes

Say this when you need someone to wait.



MORE EXAMPLES 🗩

- A: "When can you deliver the sofa?"
- B: "Can you **give me** a few days? I'm very busy this week."

A: "Which hotel is best?"

B: "I don't know, but if you give me 30 minutes, I'll find out."

For find out, see page 258

GRAB A PENCIL! • Puzzle #48



ACROSS

- 4) "Lucy was late for work every day, so the company ____ her ____. Now she has no job."
- 5) "What did you say ____ Mike?" " "I said ____ we should go to the movies."
- 6) "Why don't you go skiing with your friends?"
 "I don't _____ to ski. I never learned."

DOWN

- "I can repair your computer, but please _____ me a few days. I'm very busy this week."
- "Ad is _____ advertisement."
- 3) "We ordered a lot of food at the restaurant. Our bill _____ \$300!"

For answers, see page 368

in case something happens because something might happen



MORE EXAMPLES 🗩

A: "Don't forget to buy eggs."

- B: "I'd better write it down **in case** I forget."
- A: "Why are you putting a smoke alarm on the wall?"
- B: "In case there's a fire."

it's up to someone

someone decides



MORE EXAMPLES 🗩

A: "What color will you paint your house?"
B: "It's not up to me. It's up to my wife. She will decide."

- A: "Can customers return products?"
- B: "It's up to the manager. It depends on the situation."

For it depends on, see page 318

during something

at the same time as something

during + noun

NOT during we watch the movie



MORE EXAMPLES 🗩

"During the flight, I read two books."

"We visited friends during our vacation."

"During the meeting, I fell asleep."

NOTE: noun = thing (e.g., book, man, house)



What's taking so long?

Why is something taking a long time?



MORE EXAMPLES 🗩

"We've been waiting for the bus for an hour! What's taking so long?"

A: "He still hasn't arrived. What's taking so long?"

B: "He's stuck in traffic."

For stuck in traffic, see page 23

sleep in wake up later than usual — by choice



MORE EXAMPLES 🗩

"I can **sleep in** tomorrow morning because I have the day off!"

"I feel great! I **slept in** until 9 o'clock this morning."

For have the day off, see page 325

speaking of something

Say this when a word makes you think of a new topic.



MORE EXAMPLES 🗩

- A: "I want to mail this letter."
- B: **"Speaking of** mail, did you get a postcard from Dave?"
- A: "Joe bought a new car."
- B: **"Speaking of** cars, I left my bag in your car. Did you find it?"

For left, see page 232

GRAB A PENCIL! • Puzzle #49



ACROSS

- "I'm not going to wake up early tomorrow. I'm going to sleep ____."
- 4) "We ordered our food 30 minutes ago! ______ so long?" • "Maybe they forgot our order."
- 5) "Can I take the test with a red pen?" "It's _____ ____ the teacher. You'll have to ask her."

DOWN

- "When I travel, I always bring medicine in my bag _____ I get sick."
- 2) "Ted emailed me from Italy." " _____ Italy, let's try that new Italian restaurant."
- "I learned to swim ____ my vacation."

For answers, see page 368

How are you getting somewhere?

Ask this to find out if someone is going to take a plane, train, car, bus, etc.



MORE EXAMPLES 🗩

- A: **"How are you getting** to the conference?" B: "By taxi."
- A: **"How are you getting** home after the party?"
- B: "Jane's going to drop me off."

For drop me off, see page 72

Could I ask you a favor?

Ask this before requesting someone's help.



MORE EXAMPLES 🗩

"Julio, **could I ask you a favor?** Could help me read this form? It's in Spanish and I can't understand it."

A: "Could I ask you a favor?"

B: "Yes?"

A: "Could you give me a hand with these boxes?"

For give me a hand, see page 176



How would you like to pay?

Do you want to pay by cash, check or credit card?



MORE EXAMPLES 🗩

A: "Your bill comes to \$47.95. How would you like to pay?"

B: "By cash, please."

A: **"How would you like to pay?**" B: "I'll pay by check."

NOTE: pay **by** cash, check or credit card

For comes to, see page 334

There's something wrong with something

Say this when you are not sure what the problem is.



MORE EXAMPLES 🗩

"There's something wrong with the air conditioner. It's making a funny noise."

"There's something wrong with my leg. It hurts when I walk."

For funny, see page 249

how soon

what is the earliest time



MORE EXAMPLES 🗩

A: **"How soon** can you finish the project?" B: **"**We can get it done by Friday."

A: "**How soon** can you start working?" B: "I can start on Monday."

For *get it done*, see page 240 For *by Friday*, see page 117

Can I ask what it's regarding?

Ask this to learn why someone wants to speak to someone.



MORE EXAMPLES 🗩

A: "I'd like to see the manager!"

- B: "Can I ask what it's regarding?"
- A: "I bought a computer here and it's broken."

A: (on the phone) "May I speak to Mr. Yi?"

- B: "Can I ask what it's regarding?"
- A: "It's regarding his account at Union Bank."



GRAB A PENCIL! • Puzzle #50



ACROSS

- 4) "Police! Hurry! ____ will you be here?"
 - "We will be there in five minutes."
- 5) "Can I speak to Ms. Lim?" "Can I ask what it's ___?" • "I'm calling about my bill."
- 6) "_____ you like to pay for this shirt?" "By credit card, please."

DOWN

- "How are you _____ to the party?" "I'm going to drive."
- 2) "There's something _____ the refrigerator. It's not cold."
- 3) "Could I ask ____ ?" "Sure." "Could you help me move this desk?"

For answers, see page 368

has nothing to do with someone / something

does not concern or involve

someone / something



MORE EXAMPLES 🗩

A: "Did you quit your job because of the pay?" B: "No, it has nothing to do with pay. I want to start my own company."

A: "Are you angry with me?"
 B: "No, I'm angry with Paul. It has nothing to do with you."

can't make it

not able to attend



MORE EXAMPLES 🗩

A: "Is Bob coming to the movie?" B: "No, he's working late. He **can't make it**."

A: "The meeting starts at 3 o'clock sharp." B: "I **can't make it** by three. I'll be a little late."

For *3 o'clock sharp*, see page 201 For *by three*, see page 117

make sure

confirm; ensure



MORE EXAMPLES 🗩

- A: "Please **make sure** we have enough chairs for the meeting."
- B: "I've already made sure."

"Could you **make sure** you turn off the computer before you leave?"

an hour **late**

NOT late an hour



MORE EXAMPLES 🗩

"I'm stuck in traffic right now. I'll be a few minutes **late**."

"I got to the doctor's office on time, but the doctor was 20 minutes **late**!"

For stuck in traffic, see page 23
dressed up

wearing their best clothes



MORE EXAMPLES 🗩

"My wife likes to get **dressed up**. But I prefer casual clothes."

A: "Why are you so **dressed up**?"B: "I have a meeting with the president of the company."

must be

Say this when you are 95% sure about something.



MORE EXAMPLES 🗩

"I took my shoe to the repair shop a month ago. It **must be** ready by now."

"I just called the store, but no one answered the phone. It **must be** closed."

For ago, see page 46

GRAB A PENCIL! – Puzzle #51

ACROSS

- 3) "I'm dressed __ because I'm going to a wedding. "
- 5) "I think I locked the door but please check and _____ it's locked." "Wall_____ good time."
 - "Well, ____ good time."
- 6) "You shouldn't discuss my problem with Ken. My problem was nothing ___ with him."

DOWN

- 1) "Look! Every one's clothes are wet! It _____ raining."
- 2) "He arrived ten minutes after the meeting started. He was __ minutes __.
- 4) "Are you commimng to the baseball game on Sunday?" "Sorry, I can't ____."

For answers, see page 367

on the other hand

Say this before you give an opposite or contrasting idea.



MORE EXAMPLES 🗩

"Studying medicine is very interesting. **On the other hand**, it's very difficult."

A: "London is a beautiful city." B: "Yes, but **on the other hand**, it rains a lot."

to tell you the truth

Say this when you want to speak honestly – often before saying something negative.



MORE EXAMPLES 🗩

A: "How was my speech?"

B: "Good, but **to tell you the truth**, it was a bit too long."

"He's a kind teacher, but **to tell you the truth**, his class is boring."

put someone in charge

give someone the job of leader or supervisor



MORE EXAMPLES 🗩

"If my husband and I go out, we **put** our oldest son **in charge** at home."

"I **put** Sara **in charge** of the party because she is good at organizing events."

For good at, see page 82

keep someone posted

give someone information when there are new developments



MORE EXAMPLES 🗩

A: "Did the new client sign the contract?"
B: "No, but I'll keep you posted. I'll call you when he signs."

A: "The workers will start building today." B: "Please **keep** me **posted** on their progress."

the day before yesterday

Not yesterday before yesterday



MORE EXAMPLES 🗩

"I was sick **the day before yesterday**, but yesterday I felt fine."

"It was a 50 hour bus ride! We left **the day before yesterday** and we arrived today."

once a year

NOT one year one time



MORE EXAMPLES 🗩

- A: "I exercise **once a** week."
- B: "Really? I only exercise once every two or three weeks."
- A: "How often do you check your email?"
- B: "Once a day."
- A: "I check mine twice a day, sometimes three times a day."

For once every, see page 286



GRAB A PENCIL! • Puzzle #52



<u>ACROSS</u>

- "Andy is a naughty boy. ____ the other ____, he's very smart."
- 5) "Today is December 20th, so _____ yesterday was the 18th."
- 6) "When the boss was away, he ____ me ____ charge of the whole department."

DOWN

- 1) "How was the restaurant?" "_____ the truth, the food wasn't very good."
- 3) "I haven't gotten a job yet, but I'll keep you ____. I'll call you when I get a job."
- 4) "How often do you wash the floors?" "_____ week. I wash them every Monday."

For answers, see page 368

ANSWER KEY

PUZZLE 1: ACROSS: 1) jackson, 4) shortof, 5) keepgoing, 6) onhold; DOWN: 2) chargeof, 3) dropby

PUZZLE 2: ACROSS: 1) aheadof, 4) itsfor, 5) ihelpyou; DOWN: 2) amoveon, 3) for, 5) in

PUZZLE 3: ACROSS: 3) outof, 5) goodtime, 6) heldup; DOWN: 1) nowonder, 2) upsidedown, 4) tiedup

PUZZLE 4: ACROSS: 2) onme, 4) stuckin, 5) yet; DOWN: 1) pressure, 2) off, 3) mymind

PUZZLE 5: ACROSS: 4) getthrough, 5) theworld, 6) wasby; DOWN: 1) boat, 2) rightaway, 3) putup

PUZZLE 6: ACROSS: 2) cutoff, 4) secondto, 5) comesin, 6) havechange; DOWN: 1) following, 3) from

PUZZLE 7: ACROSS: 2) ago, 4) like, 6) cheers; DOWN: 1) makeup, 3) discuss, 5) been

PUZZLE 8: ACROSS: 5) to, 6) sidetracked; DOWN: 1) oversleep, 2) stayedup, 3) forthe, 4) myway

PUZZLE 9: ACROSS: 2) winwin, 5) it, 6) getit; DOWN: 1) pickup, 3) inthe, 4) about

PUZZLE 10: ACROSS: 1) off, 2) mindif, 3) check, 4) puton; DOWN: 1) ofthat, 2) mean

PUZZLE 11: ACROSS: 4) up 5) thedayafter, 6) chipin; DOWN: 1) dropoff, 2) between, 3) have

PUZZLE 12: ACROSS: 5) sogood, 6) taketurns; DOWN: 1) goodat, 2) longas, 3) upwith, 4) remind

PUZZLE 13: ACROSS: 1) despite, 3) whereis, 5) notto, 6) asa; DOWN: 2) sorryto, 4) sounds

ANSWER KEY

PUZZLE 14: ACROSS: 3) from, 5) steppedout, 6) ingood; DOWN: 1) good, 2) adelay, 4) putyou

PUZZLE 15: ACROSS: 2) to,3) back, 5) ready, 6) grapevine; DOWN: 1) toobad, 4) charge

PUZZLE 16: ACROSS: 4) secondfrom, 6) ahead; DOWN: 1) inagood, 2) they, 3) off, 5) on

PUZZLE 17: ACROSS: 2) apart, 5) by, 6) raninto; DOWN: 1) whatabout, 3) thisis, 4) work

PUZZLE 18: ACROSS: 2) what, 4) eyetoeye, 6) for; DOWN: 1) madeof, 3) itin, 5) worth

PUZZLE 19: ACROSS: 3) ridof, 4) thebankis, 6) made; DOWN: 1) shoot, 2) lookup, 5) have

PUZZLE 20: ACROSS: 2) take, 3) muchlonger, 4) soldout, 5) mindgoing; DOWN: 1) waytrough, 3) mention

PUZZLE 21: ACROSS: 4) doublecheck, 5) might, 6) inthat; DOWN: 1) connection, 2) matter, 3) held

PUZZLE 22: ACROSS: 3) see, 4) inthose, 5) get; DOWN: 1) byear, 2) istaken, 3) setup

PUZZLE 23: ACROSS: 5) havingwith, 6) ride; DOWN: 1) byfar, 2) positive, 3) outhow, 4) tipof

PUZZLE 24: ACROSS: 1) off, 5) thatthe, 6) doesn't; DOWN: 2) fortune, 3) atthe, 4) onatin

PUZZLE 25: ACROSS: 5) insteadof, 6) run; DOWN: 1) comewith, 2) inwriting, 3) throwaway, 4) itover

PUZZLE 26: ACROSS: 3) bringup, 5) hand, 6) for; DOWN: 1) enough, 2) withme, 4) readyto

PUZZLE 27: ACROSS: 1) seenfor, 4) left, 5) outof; DOWN: 1) split, 2) other, 3) upto

PUZZLE 28: ACROSS: 1) returning, 4) get, 5) back; DOWN: 1) regards, 2) through, 3) intouch

PUZZLE 29: ACROSS: 2) sharp, 3) all, 5) meknow, 6) theright; DOWN: 1) thenext, 4) line

PUZZLE 30: ACROSS: 3) in, 4) turn, 5) moveon, 6) hangup; DOWN: 1) feetlong, 2) didgo

PUZZLE 31: ACROSS: 1) down, 5) nopoint, 6) makea; DOWN: 2) wrapped, 3) being, 4) in

PUZZLE 32: ACROSS: 1) point, 4) afford, 5) strings; DOWN: 2) theas, 3) worth, 4) any

PUZZLE 33: ACROSS: 2) out, 4) within, 6) goover; DOWN: 1) coming, 3) lendyou, 5) for

PUZZLE 34: ACROSS: 1) wordwith, 5) arow, 6) pickup; DOWN: 2) outof, 3) insick, 4) leave

PUZZLE 35: ACROSS: 1) last, 4) expected, 5) humor; DOWN: 1) last, 2) get, 3) getout

PUZZLE 36: ACROSS: 1) funny, 5) tohear, 6) doaboutit; DOWN: 2) nowon, 3) preferto, 4) letgo

PUZZLE 37: ACROSS: 3) reach, 4) into, 5) get 6) wouldit; DOWN: 1) takeget, 2) findout

PUZZLE 38: ACROSS: 1) havebeen, 3) have, 5) doesmean, 6) back; DOWN: 2) awayon, 4) theway

PUZZLE 39: ACROSS: 1) atleast, 3) beenlong, 5) togo; DOWN: 2) shortby, 3) beall, 4) looks

PUZZLE 40: ACROSS: 4) backto, 5) showedaround,
6) faras; DOWN: 1) yourselfat, 2) howwas, 3) standsfor

PUZZLE 41: ACROSS: 3) handson, 4) helpyourself, 6) upwith; DOWN: 1) notice, 2) backforth, 5) every **PUZZLE 42:** ACROSS: 1) recommend, 5) press, 6) had; DOWN: 2) offhand, 3) moveup, 4) getby

PUZZLE 43: ACROSS: 3) difficultto, 5) thebest, 6) afternext; DOWN: 1) told, 2) words, 4) iwere

PUZZLE 44: ACROSS: 2) giveup, 4) second, 5) eventhough; DOWN: 1) supposed to, 2) getoff, 3) takea

PUZZLE 45: ACROSS: 3) line, 4) successful, 5) havea, 6) goover; DOWN: 1) well, 2) average

PUZZLE 46: ACROSS: 1) uptodate, 5) leave, 6) howtoget; DOWN: 2) dependson, 3) included, 4) heardof

PUZZLE 47: ACROSS: 2) haveoff, 5) nowin, 6) evenif; DOWN: 1) got, 3) asfor, 4) like

PUZZLE 48: ACROSS: 4) letgo, 5) tothat, 6) knowhow; DOWN: 1) give, 2) shortfor, 3) cameto

PUZZLE 49: ACROSS: 1) in, 4) whatstaking, 5) upto; DOWN: 1) incase, 2) speakingof, 3) during

PUZZLE 50: ACROSS: 4) howsoon, 5) regarding, 6) howwould; DOWN: 1) getting, 2) wrongwith, 3) youafavor

PUZZLE 51: ACROSS: 3) up, 5) makesure, 6) todo; DOWN: 1) mustbe, 2) tenlate, 4) makeit

PUZZLE 52: ACROSS: 2) onhand, 5) thedaybefore, 6) putin; DOWN: 1) totellyou, 3) posted, 4) oncea

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